

Backward Class Youth relief Committee's
BHIWAPUR MAHAVIDYALAYA, BHIWAPUR

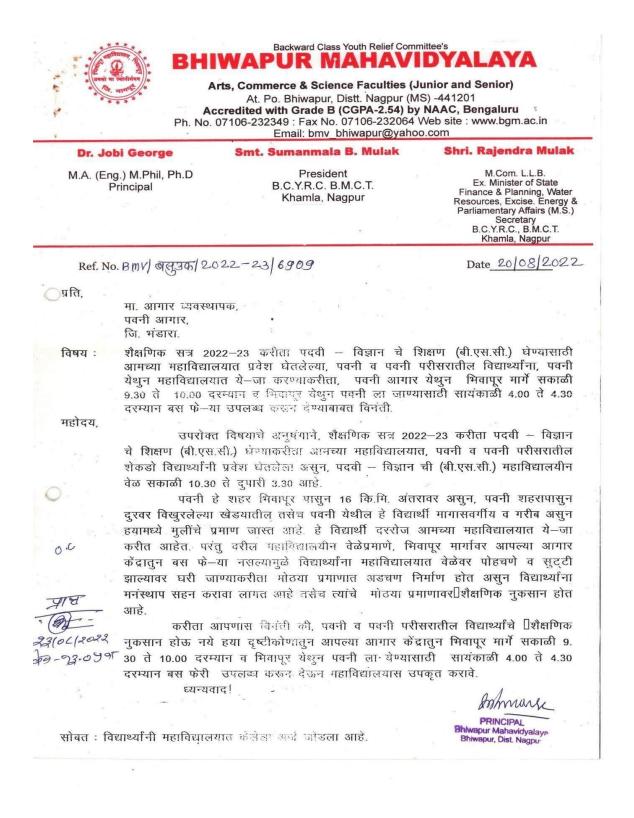
Dist. Nagpur, Maharashtra 441201 Accredited with Grade 'B' (CGPA-2.54) by NAAC, Bengaluru ISO-9001:2015

Criterion-5: Student Support and Progression

5.1.5: Students Grievances/Complaints raised during Academic Year 2022-2023 and their subsequent Resolutions

अर्ज. प्रात प्रान्तार्थ, महाविदयालय मिवापूर भिवापूर विषय :- महाविदयालया-या वेन्वेवर धस उपलब्ध करुन देण्याखासत. महोदय, व्यावित्रय द्वित्ती यांध्रमाने द्वाहे की. आम्ही 22 विद्यार्थीती उम्म विदयार्थी आपल्या महाविदयालयात B.SC-I ला प्रवेश छेत्रलेला आहे. आम्ही स्वव पवनी वसन येणारे विदयार्थी आहोत, आम्ही 22 विद्यार्थीती टक्स विदयार्थी आम-व्या वेळेवर एकही बस्म उपलब्हा आहे. त्यामुके पहाली ताम्मकाला आम्ही परतु नाहा उपार्श्यत राष्ट्र वाकत नाहा. उम्रास्ता वेल्वेवर तर्हा बस उपल्ला छन्नन देण्यात 2गवी. COTT ET आपली विदयाधीनी 1grary< 29 राषु - पंद्रमान देशमुखा 19108/22. (k.c. Deshmuth) B.SC-F Are Request letter Somwre 19 8/22

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2	Sarita R. Katekbaye BSC. 1st year s.R. Katekbare
2)	Ankity J. Telmasare -11- 3telmasare
3)	prochi.s. vaidya - 11 - P.S. Vaidfai
4)	pranali. D. khandade -11- (Dremali
57	Puja D. Tkhaz -11 - Puja
6)	khustboo.c. Deshmukh -11-
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8)	puncim Moharkar - 11- (P)moharkar,
9)	Himanshy Bawankar -11- (Hoawanka)
10)	Saniya charhan -11- Schandhar
	Zarna Suryyanshi -11- Zarna
12)	Vaishavi pillevan -11- Opillevan
	vina Marbate -11- Marbate
14)	Harshy Tulankar -11 - Harshy, Tulankar
152	Minakshi Ramteke -11- MRamteke
16)	Swappil R. cholkar -11- Sthe
(FI	Tejus k. Bansod -11- (D.Bansod
18)	Poonom A. Mohazkaz -11 - Penehanlean
19)	Rani.g. Agare -11 - Rani Agare
	kirch D. Tighare -11 - K. Tighare
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	VCI-3
22)	Vouksh, A. lede -11 - V.A. lede





The Principal Bhiwapur Mahavidyalaya Bhiwapur

Subject:

For taking cognizance of the complaint received from the students of BSc Part I on August 19, 2022 regarding the unavailability of State Transport Buses from Pauni to Bhiwapur and vice versa during College hours-Regarding.

Ref:

1. Students' complaint dated 19/08/2022 regarding the unavailability of buses from Pauni to Bhiwapur and vice versa during College hours.

Respected Sir,

You are hereby informed that I, Asst. Prof. Dr. Anita V. Mahawadiwar, the Member Secretary of 'Students' Grievance and Redressal Cell' received a complaint on 19th August, 2022 from Ms. Khushbu Chandrabhan Deshmukh, Ms. Sarita R. Katekhaye, Mrs. Ankita J. Telmasare, Ms. Prachi S. Vaidya, Ms. Pranali D. Khandade, Ms. Pooja D. Ikhar, Mrs. Khushbu C. Deshmukh, Mrs. Urvashi Vaidya, Ms. Poonam Moharkar, Mr. Himanshu Bawankar, Ms. Sania Chavan, Ms. Jharna Suryavanshi, Ms. Vaishnavi Pillewan, Ms. Bina Marbate, Ms. Harshu Tulankar, Ms. Meenakshi Ramteke, Shri. Swapneel R. Cholkar, Mr. Tejas K. Bansod, Ms. Punam A. Moharkar, Ms. Rani G. Agre, Ms. Kiran D. Tighare, Ms. Karisma S. Malode and Ms. Vruksh Lede of B. SC Part 1 to make provisions for buses during College hours from Pauni to Bhiwapur and also from Bhiwapur to Pauni during College hours for the students. Therefore, it is a humble request that you oblige the Committee to take notice of the complaint quickly so that the students of the College are not inconvenienced while studying.

Dt. 20/08/2022

Yours faithfully

<u>Andreadiwae</u> Dr. Anita Mahawadiwar Committee Secretary Students' Grievance and Redressal Cell

Encl: 1. Copy of students' complaint dated 19/08/2022 regarding the unavailability of buses from Pauni to Bhiwapur and vice versa during College hours.

Received on 20/08/2022

Bhiwapur Mahavidyalaya Bhiwapur



Backward Class Youth Relief Committee's BHIWAPUR MAHAVIDYALAYA

Accredited with Grade B (CGPA-2.54) by NAAC At. Po. Th. Bhiwapur, Dist. Nagpur (MŚ) -441201 Email: bmv_bhiwapur@yahoo.com, bgm.college1990@gmail.com Website :www.bmb.ac.in Ph. No. 07106-232349 : Fax No. 07106-232064

Ref. No. 18MV/2022-23/ V.S.T/6916-1

Smt. Sumanmala B. Mulak President

Hon. Shri Rajendra B. Mulak Secretary

Dr. Jobi George Principal

Date 26/08/2022

To,

Asst. Prof. Dr. Anita Mahawadiwar Member Secretary, Students' Grievance and Redressal Cell Bhiwapur Mahavidyalaya, Bhiwapur Subject:

Redressal of the complaint made by the students of B.Sc.1 regarding the unavailability of State Transport Buses from Pauni to Bhiwapur and vice versa during College hours-Regarding.

Ref: 1.

2.

Your Letter dated 20/08/2022 for redressing the grievances of students regarding the unavailability of buses from Pauni to Bhiwapur and vice versa during College hours.

Students' complaint dated 19/08/2022 regarding the unavailability of buses from Pauni to Bhiwapur and vice versa during College hours.

Dear Madam,

Upon receipt of your letter dated 20/08/2022 along with the copy of the complaint of students dated 19/08/2022 to make provisions for buses from Pauni to Bhiwapur and vice versa during College hours for the students, the Office of the Principal verified the content of students' complaint and gave instructions to Asst. Prof. Dr. Yogesh More, the Faculty in-charge, to make a Requisition at Pauni State Transport Depot about the inconveniences caused to our students due to the unavailability of State Transport Buses during College hours. Accordingly, Asst. Prof. Dr. Yogesh More visited the State Transport Depot at Pauni on 23/08/2022 and handed over the Requisition to the authorities concerned, which was duly signed by the Principal of the College. He also impressed upon the authorities about the urgency of arranging State Transport Buses as per the convenience of students. As per their commitments, the authorities of State Transport Depot at Pauni arranged State Transport Buses from Pauni to Bhiwapur and also from Bhiwapur to Pauni on 26/08/2022. The complaint of students has been redressed immediately and the same is being reported to you for your information and onward intimation to the complainant students through Notice Board. Dated: 26/08/2022

108/2022

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Principal Bhiwapur **bayid**yalaya Bhwapur Mahavidyalaya

26/08/2022

NOTICE

The students of B.Sc. Part 1 are hereby informed that your complaint dated 19/08/2022 regarding the unavailability of State Transport Buses from Pauni to Bhiwapur and also from Bhiwapur to Pauni during College hours has been resolved. As per the commitment made by the authorities of State Transport Depot at Pauni, the State Transport Bus will leave from Pauni to Bhiwapur at 9 A.M and the State Transport Bus will leave from Bhiwapur to Pauni at 5 P.M. All the students commuting from Pauni to Bhiwapur and vice versa should take note of this facility. The Students' Grievance and Redressal Cell of the College received the said complaint from students on 19/08/2022 and the Grievance Redressal Cell resolved the grievances of students on 26/08/2022.

To be displayed on the Notice Board

Junghawadiwat Dr. Anita Mahawadiwar Committee Secretary Students' Grievance and Redressal Cell

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PRINCIPAL Bhwapur Mahavidyalaya Bhwapur

उन्म 19:22/9/2022 प्रति. PEDI-THICPI २म् १२ २मन्येव विद्यार्थी तेष्ठार् निवारन समिती कीवापूर विषयुक् मिवापूर् महाविद्यालय मिवापूर् B.A. भाग यू मधोल विद्यार्थनच्या त्रकारी पुर्व कहन देव्याखावत. - 1081818 H 145 /01 21816211 :-ल्नाम्ही B.A क्माग् 1 चे विदयार्थी अस्तूत आमच्या घोही समस्त्या आहत. लर आपगास्त त्था तकारी पूर्व कहुन देव्याखावत हा अर्ज लिहत आहोत. आला आम्प्या रनमस्था दिलेल्या आहेत तर त्या आपत पूर्व करत त्याखा. > अगमन्धा कालि साईट - फन उपलब्ध 33 ल व्यावत. तस्त्रन्य वसल्याकरिता बेंचेस्त उपलब्ध कुरुत द्यावेत. पिठ्याचे पाठां। अपूर्ध करुत् ख्याव, व्योग्गलय स्थाप्त कट्ठत द्यावेत. आण्गलय रुषण्डा नसल्यारन साम्हाला सामार होन्याची राषण्यता असते इत्याहा स्तुविद्या साम्हा रनवांता उपलब्दा ७३९१ द्याण्यात हा नम् विनर्ता. V. Katto - अवादारी Rwagh Achal purjdalwar Orkolhe Laxmi D. Fopase. छोमल वाध ----अत्यल पायुदलावार -21 जयाद्वी छोल्हे 44 ल्पहमी फोफरेम -

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The Principal Bhiwapur Mahavidyalaya Bhiwapur

Subject: For taking cognizance of the complaint received from the students of B.A Part I on 22/09/2022 regarding the lack of adequate Ceiling Fans, Tube Lights, Benches and Desks and also about the uncleanliness in the Classrooms.

Ref:

1. Students' complaint dated 22/09/2022 regarding the lack of adequate Ceiling Fans, Tube Lights, Benches, Desks and also about the uncleanliness in the Classrooms.

Respected Sir,

You are hereby informed that I, Asst. Prof. Dr. Anita V. Mahawadiwar, the Member Secretary of 'Students' Grievance and Redressal Cell' received a complaint from sixty three students of B.A Part I on 22/09/2022 regarding the lack of adequate Ceiling Fans, Tube Lights, Benches, Desks and also about the uncleanliness in the Classrooms. Therefore, it is a humble request to take note of the complaint and help resolve the grievances of students at the earliest.

Dt. 22/09/2022

Yours faithfully

Amahawadiwat

Dr. Anita Mahawadiwar Committee Secretary Students' Grievance and Redressal Cell

Encl:

1. Copy of students' complaint along with list of complainant students dated 22/09/2022 regarding the lack of adequate Ceiling Fans, Tube Lights, Benches, Desks and uncleanliness in the Classrooms.

Received on 22/09/2022

mure PRINCIPAL



Backward Class Youth Relief Committee's BHIWAPUR MAHAVIDYALAYA

Accredited with Grade B (CGPA-2.54) by NAAC At. Po. Th. Bhiwapur, Dist. Nagpur (MS) -441201 Email: bmv_bhiwapur@yahoo.com, bgm.college1990@gmail.com Website :www.bmb.ac.in Ph. No. 07106-2322064

Ph. No. 07106-232349 : Fax No. 07106-232064

Ref. No. | 8MV | 2022-23 | R.S.C | 6947-1

To,

Asst. Prof. Dr. Anita Mahawadiwar Member Secretary,

Students' Grievance and Redressal Cell

Bhiwapur Mahavidyalaya,

Bhiwapur

Subject: Redressal of the complaint made by the students of B.A Part 1 regarding the lack of adequate Ceiling Fans, Tube Lights, Benches, Desks and also about the uncleanliness in the Classrooms.

Ref: 1.

Your Letter dated 22/09/2022 for redressing the grievances of students regarding the lack of adequate Ceiling Fans, Tube Lights, Benches, Desks and also about the uncleanliness in the Classrooms.

2. Students' complaint dated 22/09/2022 regarding the lack of adequate Ceiling Fans, Tube Lights, Benches, Desks and also about the uncleanliness in the Classrooms.

Dear Madam,

Upon receipt of your letter dated 22/09/2022 along with the copy of the complaint of students dated 22/09/2022 to make provisions for adequate Ceiling Fans, Tube Lights, Benches, Desks and also about ensuring the cleanliness of Classrooms, the Office of the Principal verified the content of students' complaint and gave instructions to Shri. Ganesh Shahane, Laboratory Attendant cum Electrician of the College, to ensure the repairing of damaged Ceiling Fans, which were damaged due to Thunder Storm, procurement and installation of Tube Lights in the classrooms with immediate effect. Accordingly, Shri. Ganesh Shahane, in consultation with the Principal of the College, ensured the services of Tejas Enterprises, Plot No.61, Bajaj Nagar, Near CIIMS Hospital, Behind Kwality Wine, Nagpur-440010 and made the rewinding of 4 damaged Ceiling Fans and installed the same in the classroom. He also purchased 1 Ceiling Fan and 6 Tube lights from the same Vender and installed the same in the classroom. Further, Shri. Hemraj Kamble, a professional Carpenter, was engaged on Labour Contract Basis to repair the damaged Benches and Desks with Plywood and Sun Mica. Accordingly, Shri. Hemraj Kamble repaired 56 Benches and 78 Desks and the same were put in the classroom. Similarly, Shri. Ratnakar Kannakke, the Peon of the College, has been assigned with the responsibility of ensuring the cleanliness of classrooms and Toilets in the College. The complaint of students has been redressed immediately and the same is being reported to you for your information and onward intimation to the complainant students through Notice Board.

Dated: 28/09/2022.

Received Amahawadiway 28/03/2022

Johnsuise

Principal Bhiwapur Mahavidyalaya PRINCIPAL Bhwapur Mahavidyalaya Bhwapur Mahavidyalaya

Hon. Shri Rajendra B. Mulak Secretary

Date 28/09/2022

Smt. Sumanmala B. Mulak

Dr. Jobi George Principal

NOTICE

The students of B.A. Part I are hereby informed that your complaint dated 22/09/2022 regarding the lack of adequate Ceiling Fans, Tube Lights, Benches, Desks and also about the uncleanliness in the Classrooms has been resolved on 28/09/2022. Upon receipt of the letter along with the copy of students' compliant dated 22/09/2022 from the Member Secretary of Students' Grievance and Redressal Cell, the College Administration repaired 4 damaged Ceiling Fans, purchased 1 Ceiling Fan, 6 Tube Lights and repaired 56 damaged Benches and 78 Desks. As such, Shri. Ratnakar Kannakke, the Peon of the College, has been assigned with the responsibility of ensuring the cleanliness of classrooms and Toilets in the College. The Students' Grievance and Redressal Cell resolved the grievances of students on 28/09/2022.

To be displayed on the Notice Board

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Amahawadiwat Dr. Anita Mahawadiwar Committee Secretary Students' Grievance and Redressal Cell

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PRINCIPAL Bhiwapur Mahavidyalaya Bhiwapur, Dist. Nagpur

Page No.____ 3459 Date_/_/ 4 साति . माननीय सारगय าหิอานุร ผยเอิงมเตม เมื่อานุร अजिसार: B.Com -I Year J विद्यार्थी Can 3 B. Com HIJI 2 2211 as 201010 FAN Haro2110100 HERE 2 24100021 [Barrizon AG EIIER DET B 311421 BCOC HIST 2 J IGENIET AIIER AIIHT211 OF 2010710 For JI EZBEN OPPONISH OF SUCIES OPPOT ZOLIT 201071 For JI EZBEN OPPONISH OF SUCIES OPPOT ZOLIT 20107 For JI EZBEN OPPONISH OF SUCIES OPPOT ZOLIT 802014 आयला आहाधारा विष्ठार्था Renico: 11-10-2022 B.com - I year. ปางายา 61005 โดยา 6101 g. p. Bokade. when करिना कानमुल Kannule शिगल झांउ प्रडवाला माराड Schehole V. Mohod मेश 30 ारान्त कायस कुमुर नागरीकर M.M. UKe Skable K.A. Nagrikae Shrikrupa



The Principal Bhiwapur Mahavidyalaya Bhiwapur Subject: For taking cognizand

For taking cognizance of the complaint received from the students of B. Com II on 11/10/2022 regarding the malfunctioning of Ceiling Fans and Tube Lights in the Classroom of B.Com II.

Ref:

1. Students' complaint dated 11/10/2022 regarding the malfunctioning of Ceiling Fans and Tube Lights in the Classroom of B.Com II.

Respected Sir,

You are hereby informed that I, Asst. Prof. Dr. Anita V. Mahawadiwar, the Member Secretary of 'Students' Grievance and Redressal Cell' received a complaint on 11/10/2022 from the students of B.Com II namely Mr. Ganesh D. Bokade, Miss Nisha Dhone, Miss Karina Kanmule, Miss Shital Bhande, Miss Vrushali Mohod, Miss Megha Uke, Miss Shital Kapse, Miss Kumud Nagrikar regarding the malfunctioning of Ceiling Fans and Tube Lights in the Classroom of B.Com II. Therefore, it is a humble request that you oblige the Committee in taking note of the complaint and resolve the issue at the earliest.

Dt. 11/10/2022

Yours faithfully

Amahawadiwae Dr. Anita Mahawadiwar Committee Secretary Students' Grievance and Redressal Cell

Encl:

1. Copy of students' complaint dated 11/10/2022 regarding the malfunctioning of Ceiling Fans and Tube Lights in the Classroom of B.Com II.

Received on ulio/2022

PRINCIPAL



Backward Class Youth Relief Committee's BHIWAPUR MAHAVIDYALAY

Accredited with Grade B (CGPA-2.54) by NAAC At. Po. Th. Bhiwapur, Dist. Nagpur (MS) -441201 Email: bmv_bhiwapur@yahoo.com, bgm.college1990@gmail.com Website :www.bmb.ac.in Ph. No. 07106-232349 : Fax No. 07106-232064 Smt. Sumanmala B. Mulak President

Hon. Shri Rajendra B. Mulak Secretary

Dr. Jobi George Principal

Ref. No/BMV/ 2022-23) R.C.S-C.T/ 6960-1

Date 17/10/2022

To,

Asst. Prof. Dr. Anita Mahawadiwar Member Secretary, Students' Grievance and Redressal Cell Bhiwapur Mahavidyalaya, Bhiwapur Subject: Redressal of the complaint

Redressal of the complaint made by the students of B.Com II regarding the malfunctioning of Ceiling Fans and Tube Lights in the Classroom of B.Com II.

- Ref: 1. Your Letter dated 11/10/2022 for redressing the grievances of students regarding the malfunctioning of Ceiling Fans and Tube Lights in the Classroom of B.Com II.
 - 2. Students' complaint dated 11/10/2022 regarding the malfunctioning of Ceiling Fans and Tube Lights in the Classroom of B.Com II.

Dear Madam,

Upon receipt of your letter dated 11/10/2022 along with the copy of the complaint of students dated 11/10/2022 to make provisions for adequate Ceiling Fans and Tube Lights in the Classroom of B.Com II, the Office of the Principal verified the content of students' complaint and gave instructions to Shri. Ganesh Shahane, Laboratory Attendant cum Electrician of the College, to ensure the repairing of damaged Ceiling Fans, which were damaged due to Short-circuit, and procurement and installation of Tube Lights in the classroom with immediate effect. Accordingly, Shri. Ganesh Shahane, in consultation with the Principal of the College, ensured the services of Tejas Enterprises, Plot No.61, Bajaj Nagar, Near CIIMS Hospital, Behind Kwality Wine, Nagpur-440010 and made the rewinding of five damaged Ceiling Fans and installed the same in the classroom of B.Com II. He also purchased 6 Tube lights from the same Vender and installed the same in the classroom. The complaint of students has been redressed immediately and the same is being reported to you for your information and onward intimation to the complainant students through Notice Board.

Dated: 17/10/2022

Johnun

Principal Bhiwapur Mahavidyalaya PRINCIPAL

Bhiwapur Mahavidyalaya Bhiwapur

Received 17/10/2022 Amanacia diwar

17/10/2022

NOTICE

The students of B.Com II are hereby informed that your complaint dated 11/10/2022 regarding the malfunctioning of Ceiling Fans and Tube Lights in the Classroom of B.Com II has been resolved on 17/10/2022. Upon receipt of the letter along with the copy of students' compliant dated 11/10/2022 from the Member Secretary of Students' Grievance and Redressal Cell, the College Administration repaired five damaged Ceiling Fans and purchased and installed 6 Tube Lights. The Students' Grievance and Redressal Cell of the College received the said complaint from the students of B.Com II on 11/10/2022 and the Grievance Redressal Cell resolved the grievances of students on 17/10/2022.

To be displayed on the Notice Board

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Amghawadiwag Dr. Anita Mahawadiwar Committee Secretary Students' Grievance and Redressal Cell

छति, मा. पायार्य Maryz HEIGGMICK Harry fand in Brom final -211 clarts H&q महोदय आपणारन जळाविष्यान सेने की, आमन्य वर्शन फॅन नखल्यामुळे 12:00 वाजेगरील वर्शन अवस्तु करने संबच्च सिंहि. वर्शाल aldo) B. com fanal -cul clart -cul aldo) B. com fanal Aluoliki chan विनंधी करली की, रुपया आम्हरूला aladrid aldar tan alda erild El igoia) सापली विद्यार्थी 16:- 4-2-2023 Rmalle रजन जा. माळव Churzele DIOLAT 3. TREACHE



The Principal Bhiwapur Mahavidyalaya Bhiwapur

Subject: For taking cognizance of the complaint received from the students of B. Com III on 04/02/2023 regarding the malfunctioning of Ceiling Fans and Tube Lights in the Classroom of B.Com III.

1. Students' complaint dated 04/02/2023 regarding the malfunctioning of Ceiling Fans and Tube Lights in the Classroom of B.Com III.

Respected Sir,

Ref:

You are hereby informed that I, Asst. Prof. Dr. Anita V. Mahawadiwar, the Member Secretary of 'Students' Grievance and Redressal Cell' received a complaint on 04/02/2023 from the students of B.Com III namely Mr. Rajat J. Malve and Ganesh U. Phulzele regarding the malfunctioning of Ceiling Fans and Tube Lights in the Classroom of B.Com III. Therefore, it is a humble request that you oblige the Committee in taking note of the complaint and resolve the issue at the earliest.

Dt. 06/02/2023

Received

on

Yours faithfully

<u>Anothawadiwat</u> Dr. Anita Mahawadiwar Committee Secretary Students' Grievance and Redressal Cell

Encl:

1. Copy of students' complaint dated 04/02/2023 regarding the malfunctioning of Ceiling Fans and Tube Lights in the Classroom of B.Com III.

mm

06/02/2023





Accredited with Grade B (CGPA-2.54) by NAAC At. Po. Th. Bhiwapur, Dist. Nagpur (MS) -441201 Email: bmv_bhiwapur@yahoo.com, bgm.college1990@gmail.com Website :www.bmb.ac.in Ph. No. 07106-232349 : Fax No. 07106-232064 Smt. Sumanmala B. Mulak President

Hon. Shri Rajendra B. Mulak Secretary

Dr. Jobi George Principal

Ref. No. BMV 2022-23 R.C.5-C.T / 8003-1

Date 09 02 2023

To,

Asst. Prof. Dr. Anita Mahawadiwar Member Secretary, Students' Grievance and Redressal Cell Bhiwapur Mahavidyalaya, Bhiwapur Subject: Redressal of the complaint made by the students of B.Com III regarding the malfunctioning of Ceiling Fans and Tube Lights in

the Classroom of B.Com III.

Ref: 1.

- Your Letter dated 06/02/2023 for redressing the grievances of students regarding the malfunctioning of Ceiling Fans and Tube Lights in the Classroom of B.Com III.
- Students' complaint dated 04/02/2023 regarding the malfunctioning of Ceiling Fans and Tube Lights in the Classroom of B.Com III.

Dear Madam,

2.

Upon receipt of your letter dated 06/02/2022 along with the copy of the complaint of students dated 04/02/2022 to make provisions for adequate Ceiling Fans and Tube Lights in the Classroom of B.Com III, the Office of the Principal verified the content of students' complaint and gave instructions to Shri. Ganesh Shahane, Laboratory Attendant cum Electrician of the College, to ensure the repairing of damaged Ceiling Fans, which were damaged due to Short-circuit, and procurement and installation of Ceiling Fan and Tube Lights in the classroom with immediate effect. Accordingly, Shri. Ganesh Shahane, in consultation with the Principal of the College, ensured the services of Tejas Enterprises, Plot No.61, Bajaj Nagar, Near CIIMS Hospital, Behind Kwality Wine, Nagpur-440010 and made the rewinding of five damaged Ceiling Fan and 6 Tube lights from the same Vender and installed the same in the classroom. The complaint of students has been redressed immediately and the same is being reported to you for your information and onward intimation to the complainant students through Notice Board.

Dated: 09/02/2023

hnurse

Principal Bhiwapur Mahavidyalaya

PRINCIPAL Bhiwapur Mahavidyalaya Bhiwapur

Received 09102/2023 Anoahawadiwae

09/02/2023

NOTICE

The students of B.Com III are hereby informed that your complaint dated 04/02/2023 regarding the malfunctioning of Ceiling Fans and Tube Lights in the Classroom of B.Com III has been resolved on 09/02/2023. Upon receipt of the letter along with the copy of students' compliant dated 04/02/2023 from the Member Secretary of Students' Grievance and Redressal Cell, the College Administration repaired 5 damaged Ceiling Fans and purchased and installed 1 Ceiling Fan and 6 Tube Lights in the classroom. The Students' Grievance and Redressal Cell of the College received the said complaint from the students of B.Com III on 04/02/2023 and the Grievance Redressal Cell resolved the grievances of students on 09/02/2023.

To be displayed on the Notice Board

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Amahawadiwat Dr. Anita Mahawadiwar Committee Secretary Students' Grievance and Redressal Cell

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BHIWAPUR MAHAVIDYALAYA, BHIWAPUR

Backward Class Youth relief Committee's

Dist. Nagpur, Maharashtra 441201 Accredited with Grade 'B' (CGPA-2.54) by NAAC, Bengaluru ISO-9001:2015

Grievance Redressal Cell

5.1.4 Formation and functioning as per the guidelines mandated by UGC

Introduction

As per the guidelines issued from the UGC on the formation of the College Grievance Cell, the HEI has the provision for and is noted as one of the prominent committees of the College for students.

The Committee titled as Students' Grievance Redressal Cell and Anti- ragging Committee can be found in the College Website under the tab -About Us -Prominent Committees of the College along with other committees and for the purpose of DVV the same has been placed under Students' Corner tab.

For the purpose of DVV, the HEI is hereby putting forth the proofs and snapshots AY wise for the accreditation period accompanied by the Minutes, Grievances of Students and the Resolutions / Action Taken Report for the perusal of the concerned.

The documents given below titled as assignments are circulated from the office of the Principal to the various Committees Member Secretaries of Prominent Committees of the College, which are prepared in consultation with IQAC in tandem to the guidelines and notifications issued by competent authorities. The assignment is accompanied by general guidelines to follow. This practice of allotment is a practice of the College to ensure quality dissemination in the Teaching and Learning Process.

Evidence of Functionality of Grievance Cell and Anti -Ragging Cell

STUDENTS' GRIEVANCE AND REDRESSAL CELL

Assignments for the session 2022-2023

Hon. M.S
1. Asst.Prof. Dr.A.V.Mahawadiwar
Hon. Member

01. Asst. Prof. Dr. Yogesh More
02. Ku. Jijabai Parate

Major issues of students must be settled in consultation with the Principal

GENERAL GUIDELINES

- 1. Continue Dress Code for all the students in the College. Apron for Science students is mandatory.
- 2. Initiative must be done to settle the problems of students before they bring them out to the authorities.
- 3. Regular checking of the Complaint Box is to be done.
- 4. Ensure the cleanliness of the Canteen "in and out".
- 5. Maintain Parking facilities for the staff and students.
- 6. Supervise the functioning of Students' Consumer Society.
- 7. Ensure safe drinking water facility for students and staff on all the floors of Academic Block and other buildings.
- 8. Ensure the cleanliness of the College campus, classrooms, washrooms etc.
- 9. Ensure the smooth functioning of all the electronic devices in the College like tube lights, fans, switch boards, bell, loud speakers, amplifier, water cooler, water filter, desert cooler, digital board, visualizer, LCD projector, computers, internet connections, Xerox Machines, Printers, sound system, Maintenance of Generators etc. (Consult Shri.Ganesh Shahane)

ASSIGNMENTS FOR THE SESSION 2022-2023.

- 1. Identify the genuine problems/grievances of the students in consultations with CRs and UR. Complaints received from the Complaint Box should also be entertained.
- 2. After Redressal of all the complaints received, impress upon the students the steps taken by the Institution to solve their grievances. Intimate the same to the MS of Feed Back Committee to obtain the timely feedback of students in respect of the grievances redressed.

STUDENTS' GRIEVANCE AND REDRESSAL CELL

SESSION 2021-2022.

Hon. M.S

1. Asst.Prof. Dr.A.V.Mahawadiwar

Hon. Member

01. Asst.Prof. Dr.M.V.Kadu

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- 8. Ensure the cleanliness of the college campus, classrooms, washrooms etc.

9. Ensure the smooth functioning of all electronic devices in the college like tube lights, fans, switch boards, bell, loud speakers, amplifier, water cooler, water filter, desert cooler, digital board, visualizer, LCD projector, computers, internet connections, Xerox Machines, Printers, sound system, Maintenance of Generators etc. (Consult Shri.Ganesh Shahane)

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STAFF COUNCIL SECRETARYAssociate Prof.Dr.S.K.ShindeIQAC Coordinator: Asst.Prof.Dr.Mangesh KaduNAAC Coordinator: Asst.Prof. Dr.Vinita S.VirgandhamMORNING SHIFT IN-CHARGEAssociate Prof.Dr.S.K.ShindeFACULTY IN-CHARGEARTS: Associate Prof.Dr.S.K.ShindeCOMMERCE: Asst.Prof.Dr.Anita V. MahawadiwarSCIENCEB.VOC.: Asst.Prof.Ashish Talekar

STUDENTS' GRIEVANCE AND REDRESSAL CELL

Hon. M.S
1. Asst.Prof. Dr.A.V.Mahawadiwar
Hon. Member
01. Asst.Prof. Dr.M.V.Kadu
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ASSIGNMENTS FOR THE SESSION 2020-2021.

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STAFF COUNCIL SECRETARYAssociate Prof.Dr.S.K.ShindeIQAC Coordinator: Asst.Prof.Dr.Mangesh KaduNAAC Coordinator: Asst.Prof. Dr.Vinita S.VirgandhamMORNING SHIFT IN-CHARGEAssociate Prof.Dr.S.K.ShindeFACULTY IN-CHARGEARTS: Associate Prof.Dr.S.K.ShindeCOMMERCE: Asst.Prof.Dr.Anita V. MahawadiwarSCIENCEB.VOC.: Asst.Prof.Ashish Talekar

STUDENTS' GRIEVANCE AND REDRESSAL CELL

Hon. M.S
1. Asst.Prof. Dr.A.V.Mahawadiwar
Hon. Member
01. Asst.Prof. Dr.M.V.Kadu
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- 6. Supervise the functioning of Students' Consumer Society.

- Ensure safe drinking water facility for students and staff on all the floors of Academic Block and other buildings.
- 8. Ensure the cleanliness of the college campus, classrooms, washrooms etc.
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ASSIGNMENTS FOR THE SESSION 2019-2020.

1. Identify the genuine problems/grievances of the students in consultations with CRs and UR. Complaints received from the Complaint Box should also be entertained.

2. After redressal of all the complaints received, impress upon the students the steps taken by the institution to solve their grievances. Intimate the same to the MS of Feed Back Committee to obtain the timely feedback of students in respect of the grievances redressed.

STUDENTS' GRIEVANCE AND REDRESSAL CELL

Hon. M.S
1. Asst.Prof. Dr.A.V.Mahawadiwar
Hon. Member
01. Asst.Prof. Dr.M.V.Kadu
Major issues of students must be settled in consultation with the principal
GENERAL GUIDELINES

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- 6. Supervise the functioning of Students' Consumer Society.
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ASSIGNMENTS FOR THE SESSION 2018-2019.

1. Identify the genuine problems/grievances of the students in consultations with CRs and UR. Complaints received from the Complaint Box should also be entertained.

2. After redressal of all the complaints received, impress upon the students the steps taken by the institution to solve their grievances. Intimate the same to the MS of Feed Back Committee to obtain the timely feedback of students in respect of the grievances redressed.

Assignments for the session 2022-2023

ANTI-RAGGING CELL/ COMMITTEE FOR CURBING THE MENACE OF RAGGING IN HIGHER EDUCATIONAL INSTITUTIONS/ COMMITTEE FOR DEVELOPING MECHANISM TO CHECK THE SUICIDE OF STUDENTS

Assignments for the session 2022-2023
Hon. M.S
1. Asst. Prof. Dr. M. V. Kadu
Hon. Member
1. Asst. Prof. Dr. Anita V. Mahawadiwar
GENERAL GUIDELINES
01. Renewal of Anti-ragging Cell as per the norms of Supreme Court, UGC, B T M Nagpur University and Director/Joint Director of Higher

- R.T.M.Nagpur University and Director/Joint Director of Higher Education.
- 02. Ensure the implementation of UGCs renewed Guidelines on Antiragging.

03. Conduct the formal inauguration of the Centre. Invite Hon. Judge/ Hon. PSI from Bhiwapur.

03. Ensure the display of '**Tips**' on the Notice Board to check ragging in the Campus.

04. Provide psychological assistance to students who are depressed.

05. Ensure the services of one M.B.B.S Doctor in the College.

06. Bring all the students of the College within the ambit of this Centre.

ASSIGNMENTS FOR THE SESSION 2022-2023

- 01. Conduct Awareness Programmes for the students.(Club it with the Induction Programme)
- 02. Establish Community Centre in the College.
- 03. Arrange one lecture of the local Magistrate/ Medical Officers/ PSI for the students. (As per the availability of Hon. Magistrate etc.)
- 04. Arrange one Orientation Programme for the staff of the College. (Junior and Senior)
- 05. Affix Anti-Ragging Posters with slogans on all the floors of all the buildings including the canteen.

STAFF COUNCIL SECRETARY

Associate Prof.Dr.S.K.Shinde

IQAC Coordinator: Asst.Prof.Dr.Mangesh Kadu

NAAC Coordinator: Asst.Prof. Dr.Vinita S.Virgandham

MORNING SHIFT IN-CHARGE

Associate Prof.Dr.S.K.Shinde

FACULTY IN-CHARGE

ARTS	: Associate Prof.Dr.S.K.Shinde
COMMERCE	: Asst.Prof.Dr.Anita V. Mahawadiwar
SCIENCE	: Asst.Prof. Dr.Yogesh More
B.VOC.	: Asst.Prof. Sachin Kubade

ASSIGNMENTS FOR THE SESSION 2021-2022

ANTI-RAGGING CELL/ COMMITTEE FOR CURBING THE MENACE OF RAGGING IN HIGHER EDUCATIONAL INSTITUTIONS/ COMMITTEE FOR DEVELOPING MECHANISM TO CHECK THE SUICIDE OF STUDENTS

Hon. M.S 1. Asst.Prof.Dr.M.V.Kadu

- 1. Renewal of Anti-ragging Cell as per the norms of Supreme Court, UGC, R.T.M.Nagpur University and Director/Joint Director of Higher Education.
- 2. Conduct the formal inauguration of the Centre. Invite Hon. Judge/ Hon. PSI from Bhiwapur.
- 3. Ensure the display of tips on the Notice Board to check ragging in the campus.
- 4. Provide psychological assistance to students who are depressed.
- 5. Ensure the services of one M.B.B.S Doctor in the college.

- 6. Bring all the students of the college within the ambit of this Centre. ASSIGNMENTS FOR THE SESSION 2021-2022
- 1. Conduct awareness Programmes for the students through ZOOM App or any other Digital Mode (Club it with the Induction Programme)
- 2. Establish Community Centre in the College.
- 3. Arrange one lecture of the local Magistrate/ Medical Officers/ PSI for the students through ZOOM App or any other Digital Mode. (As per the availability of Hon. Magistrate etc.)
- 4. Arrange one Orientation Programme for the staff of the College through ZOOM App or any other Digital Mode e. (Junior and Senior)
- 5. Affix Anti-Ragging Posters with slogans on all the floors of all the buildings including the canteen.

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ASSIGNMENTS FOR THE SESSION 2020-2021

ANTI-RAGGING CELL/ COMMITTEE FOR CURBING THE MENACE OF RAGGING IN HIGHER EDUCATIONAL INSTITUTIONS/ COMMITTEE FOR DEVELOPING MECHANISM TO CHECK THE SUICIDE OF STUDENTS

: Asst.Prof.Ashish Talekar

Hon. M.S

B.VOC.

1. Asst.Prof.Dr.M.V.Kadu

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- 4. Arrange one Orientation Programme for the staff of the College through ZOOM App or any other Digital Mode e. (Junior and Senior)
- 5. Affix Anti-Ragging Posters with slogans on all the floors of all the buildings including the canteen.

STAFF COUNCIL SECRETARYAssociate Prof.Dr.S.K.ShindeIQAC Coordinator: Asst.Prof.Dr.Mangesh KaduNAAC Coordinator: Asst.Prof. Dr.Vinita S.VirgandhamMORNING SHIFT IN-CHARGEAssociate Prof.Dr.S.K.ShindeFACULTY IN-CHARGEARTS: Associate Prof.Dr.S.K.ShindeCOMMERCE: Asst.Prof.Dr.Anita V. MahawadiwarSCIENCEB.VOC.: Asst.Prof.Ashish Talekar

ASSIGNMENTS FOR THE SESSION 2019-2020

ANTI-RAGGING CELL/ COMMITTEE FOR CURBING THE MENACE OF RAGGING IN HIGHER EDUCATIONAL INSTITUTIONS/ COMMITTEE FOR DEVELOPING MECHANISM TO CHECK THE SUICIDE OF STUDENTS

Hon. M.S

1. Asst.Prof.Dr.M.V.Kadu

- 1. Renewal of Anti-ragging Cell as per the norms of Supreme Court, UGC, R.T.M.Nagpur University and Director/Joint Director of Higher Education.
- 2. Conduct the formal inauguration of the Centre. Invite Hon. Judge/ Hon. PSI from Bhiwapur.
- 3. Ensure the display of tips on the Notice Board to check ragging in the campus.
- 4. Provide psychological assistance to students who are depressed.
- 5. Ensure the services of one M.B.B.S Doctor in the college.
- 6. Bring all the students of the college within the ambit of this Centre.

ASSIGNMENTS FOR THE SESSION 2019-2020

- 1. Conduct awareness Programmes for the students (Club it with the Induction Programme)
- 2. Establish Community Centre in the College.
- 3. Arrange one lecture of the local Magistrate/ Medical Officers/ PSI for the students. (As per the availability of Hon. Magistrate etc.)
- 4. Arrange one Orientation Programme for the staff of the College. (Junior and Senior)
- 5. Affix Anti-Ragging Posters with slogans on all the floors of all the buildings including the canteen before 20/11/19.

STAFF COUNCIL SECRETARY Associate Prof.Dr.S.K.Shinde MORNING SHIFT IN-CHARGE Associate Prof.Dr.S.K.Shinde FACULTY IN-CHARGE

ARTS	: Associate Prof.Dr.S.K.Shinde
COMMERCE	: Asst.Prof.Dr.Anita V. Mahawadiwar
SCIENCE	: Asst.Prof. Ashwani Ramteke
B.VOC.	: Asst.Prof.Ashish Talekar

ANTI-RAGGING CELL/ COMMITTEE FOR CURBING THE MENACE OF RAGGING IN HIGHER EDUCATIONAL INSTITUTIONS/ COMMITTEE FOR DEVELOPING MECHANISM TO CHECK THE SUICIDE OF STUDENTS

Hon. M.S

1. Asst.Prof.Dr.M.V.Kadu

- Renewal of Anti-ragging Cell as per the norms of Supreme Court, UGC, R.T.M.Nagpur University and Director/Joint Director of Higher Education.
- Conduct the formal inauguration of the Centre. Invite Hon. Judge/ Hon. PSI from Bhiwapur.
- 3. Ensure the display of tips on the Notice Board to check ragging in the campus.
- 4. Provide psychological assistance to students who are depressed.
- 5. Ensure the services of one M.B.B.S Doctor.
- 6. Bring all the students of the college within the ambit of this Centre.

ASSIGNMENTS FOR THE SESSION 2018-2019

- Conduct awareness Programme for the students (Club it with the Induction Programme)
- 2. Establish Community Centre in the College latest by 30/08/18.
- 3. Arrange one lecture of the local Magistrate/ Medical Officers/ PSI for the students before 15/09/18. (As per the availability of Hon. Magistrate etc.)
- Arrange one Orientation Programme on 31/08/18 for the staff of the College. (Junior and Senior)
- 5. Affix Anti-Ragging Posters with slogans on all the floors of all the buildings including the canteen before 20/11/18.

Sample form of Undertaking

ANTI-RAGGING AFFIDAVIT BY THE STUDENT

1) 2) having been admitted to ------- (name of the institution), have received a copy of the UGC Regulations on Curbing the Menace of Ragging in Higher Educational Institutions, 2009, (hereinafter called the "Regulations") carefully read and fully understood the provisions contained in the said Regulations. 3) I have, in particular, perused clause 3 of the Regulations and am aware as to what constitutes ragging. 4) I have also, in particular, perused clause 7 and clause 9.1 of the Regulations and am fully aware of the penal and administrative action that is liable to be taken against me in case I am found guilty of or abetting ragging, actively or passively, or being part of a conspiracy to promote ragging. 5) I hereby solemnly aver and undertake that I will not indulge in any behaviour or act that may be constituted as ragging under clause 3 of the a. Regulations. I will not participate in or abet or propagate through any act of commission or omission that may be constituted as ragging under clause 3 of the Regulations. b. 6) I hereby affirm that, if found guilty of ragging, I am liable for punishment according to clause 9.1 of the Regulations, without prejudice to any other criminal action that may be taken against me under any penal law or any law for the time being in force. 7) I hereby declare that I have not been expelled or debarred from admission in any institution in the country on account of being found guilty of, abetting or being part of a conspiracy to promote, ragging; and further affirm that, in case the declaration is found to be untrue, I am aware that my admission is liable to be cancelled. Declared this ___day of _____month of ____ ____year. Signature of deponent Name: VERIFICATION Verified that the contents of this affidavit are true to the best of my knowledge and no part of the affidavit is false and nothing has been concealed or misstated therein. Verified at ------ (place) on this the ----- (day) of ----- (month),----- (year). Signature of deponent Solemnly affirmed and signed in my presence on this the ------ (day) of ------ (month), -- (year) after reading the contents of this affidavit. OATH COMMISSIONER Note: It is mandatory to submit this affidavit in the above format, if you desire to register for the forthcoming academic session.

Clarification for 5.1.4

1. Guidelines of Statutory and Regulatory Bodies has been implemented from time to time. The evidence for which is given above.

2. Awareness and undertakings on policies with zero tolerance are a regular academic practice in the organization which are undertaken during the Induction Programme. Anti- ragging Cell works in this direction. No cases of ragging have been reported during the assessment period. Activity Reports links are available on the HEIs website.

3. HEIs Grievance Committee hasn't received any grievance during the assessment period. The provision of feedback from Teachers is also available wherein the confidentiality is strictly maintained. No such reporting has been received from the Feedback Committee.

4. Ample evidence has been made available for the concerned in the form of Notices, Letters, Minutes and Action Taken Reports.

Note- The DVV observation on the non- functional hyperlink on the College website is taken in a good stead. Due to technical glitches, inadvertently the contact us form was non- functional and now it has been rectified.

> JOBI Digitally signed by JOBI GEORGE Date: 2024.04.12 20:08:24 +05'30' PRINCIPAL

BHIWAPUR MAHAVIDYALAYA