



Backward Class Youth Relief Committee's
BHIWAPUR MAHAVIDYALAYA

Accredited with Grade B (CGPA-2.54) by NAAC
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Smt. Sumanmala B. Mulak
President

Shri. R. B. Mulak
Secretary

Dr. Jobi George
Principal

Ref. No.

Date:-

ACTION TAKEN REPORT 2022-2023
STUDENTS' GRIEVANCE AND REDRESSAL CELL

The 'Students' Grievance and Redressal Cell' of our Institution received four grievances of students during the Academic Session 2022-2023. They are;

1. The students of B. Sc. I Year namely Miss Khushbu Chandrabhan Deshmukh, Miss Sarita R. Katekhaye, Miss Ankita J. Telmasare, Miss Prachi S. Vaidya, Miss Pranali D. Khandade, Miss Puja D. Ikhar, Miss Khushboo C. Deshmukh, Miss Urvashi Vaidya, Miss Punam Moharkar, Mr. Himanshu Bawankar, Miss Saniya Chavhan, Miss Zarna Suryvanshi, Miss Vaishnavi Pillevan, Miss Vina Marbate, Miss Harshu Tulankar, Miss Minakshi Ramteke, Mr. Swapnil R. Cholkar, Mr. Tejas K. Bansod, Miss Poonam A. Moharkar, Miss Rani G. Agare, Miss Kiran D. Tighare, Miss Karishma S. Malode and Mr. Vruksh A. Lede forwarded grievances to the Cell on 19th August, 2022 regarding the mismatch of schedule of "Maharashtra State Transport Bus" with the schedule of their classes, causing inconveniences to them for attending the College on time.
2. Sixty-three students of B. A. I Year namely Miss Komal Wagh, Miss Achal Paydalwar, Miss Jayshree Kolhe, Miss Laxmi Phophse, Miss Nikita Tidke, Miss Vaishnavi Jumde, Miss Tanuja Dhanvijay, Miss Mayuri Rohankar, Miss Sanjivani Kevat, Miss Renuka Nagose, Miss. Shruti Telang, Miss Pradhnya M. Shambharkar, Miss Punam K. Chatte, Miss Nikahat S. Sheikh, Miss Sanjana Baviskar, Miss Shahina Sheikh, Miss Renuka Wadhai, Miss Nandini Chatte, Miss Swati Mhaismare, Miss Pratiksha Marathe, Miss Pratiksha Khankure, Miss Ruchika Chandanbawne, Mr. Manoj Chanode, Mr. Mahesh Nakhate, Mr. YugeshKarkade, Mr. Vaibhav Kolte, Mr. Nageshwar Tambe, Mr. Nageshvar Borkar, Mr. Akash Umbarkar, Miss Nargis Pathan, Miss Lina Nandanwar, Mr. Nitesh Borle, Miss Prajwali Vaidya, Miss Salowar Pathan, Miss Tejasvini

Gharat, Miss Ketki Vanjari, Miss Priya Mangar, Miss Namrata Gawande, Miss Pratiksha Tulankar, Miss Medha Thakre, Miss Vaishnavi Meshram, Miss Punam Titarmare, Miss Ujwala Tarale, Miss Kajal Manobate, Miss Karishma Shende, Miss Pooja Balbudhe, Miss Shivani Ahirkar, Miss Sakshi Chatte, Miss Pranali Doye, Miss Neha Ahirkar, Miss Kajal Wadhai, Miss Bhavna Balbudhe, Miss Dipa Dhanvijay, Miss Komal Balbudhe, Miss Sonam Mandape, Miss Karina Shende, Miss Medha Dhanorkar, Miss Tannu Dhote, Miss Pratiksha Pal, Miss Achal Nanhe, Miss Pranali Dhote, Miss Namrata Baghel and Miss Nita Tambe lodged grievances on 22nd September, 2022 regarding the non-functioning of Tube lights and Ceiling Fans, as such, shortage of Desks and Benches in the Class-rooms.

3. The students of B. Com. II Year namely Mr. Ganesh D. Bokade, Miss Nisha Dhone, Miss Karina Kanmule, Miss Shital Bhande, Miss Vrushali Mohod, Miss Megha Uke, Miss Shital Kapse, Miss Kumud Nagrikar lodged grievances on 11th October, 2022 regarding the non-functioning of Tube lights and Ceiling Fans.
4. The students of B. Com. III Year namely Mr. Rajat J. Malve and Ganesh U. Phulzele lodged grievances on 4th February, 2023 regarding the non-functioning of Tube lights and Ceiling Fans.

The said grievances were forwarded to the Office of the Principal by the Cell for its redressal. The Office of the Principal, after a detailed enquiry and inspection of the grievances made by the students, issued instructions to Asst. Prof. Dr. Anita Mahawadiwar, Asst. Prof. Dr. Yogesh More, Shri. Ratnakar Kannake and Shri. Ganesh Shahane respectively to resolve these grievances with immediate effect and inform the Office of the Principal upon redressal. Upon receipt of the instructions from the Office of the Principal, Asst. Prof. Dr. Anita Mahawadiwar, Asst. Prof. Dr. Yogesh More, Shri. Ratnakar Kannake and Shri. Ganesh Shahane resolved the grievances of students and informed the Office of the Principal accordingly.

Action Taken Report in respect of Complaint No. 1

As per the grievances of students, Asst. Prof. Dr. Yogesh More communicated with the State Transport Bus Depot Manager at Pauni. Committee Member and Shift In-charge of Science Faculty Asst. Prof. Dr. Yogesh More and Asst. Prof. Dr. Anita V. Mahawadiwar were given the responsibility to resolve the grievances of students. The grievances of students in respect of Grievances No. 1 had been resolved within 7 days.

Action Taken Report in respect of Complaint No. 2

As per the grievances of students, the cleaning of all classrooms and other students' amenities in the Institution was done promptly on regular basis. Shri. Ratnakar Kannake had been given the responsibility of ensuring the cleanliness of classrooms regularly. The Grievances of students in respect of Grievance No. 2 had been resolved within six days.

Action Taken Report in respect of Complaint No. 3

As per the grievances of students, the non-functional Ceiling Fans, which were damaged due to short circuit, in B. Com. II Year Classroom are repaired. New Ceiling Fans were installed in B. Com. II Year classroom. The Grievances of students in respect of Grievance No. 3 had been resolved within seven days.

Action Taken Report in respect of Complaint No. 4

As per the grievances of students, the non-functional Ceiling Fans, which were damaged due to short circuit, in B. Com. III Year Classroom are repaired. New Ceiling Fans were installed in B. Com. III Year classroom. The Grievance of students in respect of Grievance No. 4 had been resolved within five days.

Upon receipt of the Communications from Asst. Prof. Dr. Yogesh More, Shri. Ratnakar Kannake and Shri. Ganesh Shahane in respect of the redressal of students' grievances, the Member Secretary of "Students' Grievance and Redressal Cell" Asst. Prof. Dr. Anita Mahawadiwar, displayed the said 'Grievance Redressal Report' on 'Students' Display Board' for the perusal of students. Thus, the 'Students' Grievance and Redressal Cell' of our Institution redressed the grievances of students as per our Academic Policies in the larger interests of the students within a short period of time.

Date: 04/05/2023

Asst. Prof. Dr. Anita Mahawadiwar
Member Secretary
Students' Grievance and Redressal Cell

Principal
Bhiwapur Mahavidyalaya
Bhiwapur, Dist-Nagpur