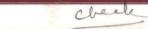
por on washt





Backward Class Youth relief Committee's

BHIWAPUR MAHAVIDYALAYA, BHIWAPUR

Dist. Nagpur, Maharashtra 441201
Accredited with Grade 'B' (CGPA-2.54) by NAAC, Bengaluru
ISO-9001:2015

ACTION TAKEN REPORT 2018-2019

STUDENTS' GRIEVANCE AND REDRESSAL CELL

The 'Students' Grievance and Redressal Cell' of our Institution received three grievances of students during the Academic Session 2018-2019. They are;

- a. The student of B.A-II Year Mr. Mithun Suresh Dupare lodged a grievance on 20th September, 2018 regarding the irregular supply of water in students' Toilet Wings.
- b. The student of B.Com-II Year Miss Trushna Vilasrao Mahajan forwarded her grievance to the Cell on 26th September, 2018 regarding the non-functioning of the Ceiling Fans in her class-room.
- c. The student of B.A-II Year Mr. Mithun Suresh Dupare lodged a grievance on 1st February, 2019 regarding the non-maintenance of "First Aid Box" kept in the Institution for the students.

The said grievances were forwarded to the Office of the Principal for its immediate redressal. The Office of the Principal, after a detailed enquiry and inspection of the grievances made by the students, issued instructions to Shri. Ganesh Shahane and Asst. Prof. A.K.Sarwe, the Director of Physical Education and Sports to resolve these grievances of students with immediate effect and inform the Office of the Principal accordingly. Upon receipt of the instructions from the Office of the

Backward Class Youth relief Committee's



BHIWAPUR MAHAVIDYALAYA, BHIWAPUR

Dist. Nagpur, Maharashtra 441201
Accredited with Grade 'B' (CGPA-2.54) by NAAC, Bengaluru
ISO-9001:2015

ACTION TAKEN REPORT 2019-2020

STUDENTS' GRIEVANCE AND REDRESSAL CELL

The 'Students' Grievance and Redressal Cell' of our Institution received three grievances of students during the Academic Session 2019-2020. They are;

- a The students of B.A.-I Year namely Miss Tanu Lahuji Thawakar, Miss Rina Ashok Kapgate and Miss Nargis Bashir Sheikh from B.Sc.-I Year lodged grievances on 10th August, 2019 regarding improper functioning of the 'Sanitary Napkin Vending Machine' installed in the 'Girls' Common Room'.
- b. The students of B.Com-III Year Miss Neha Ashok Nimje, Mr. Pankaj Vilas Khawas and Miss Nikita M. Deshmukh forwarded grievances to the Cell on 3rd October, 2019 regarding untidy classrooms.
- c. The students of B.A.-III Year Miss Shivani Gulab Mate and Miss Anu Ramesh Taskar lodged grievance on 10th March, 2020 regarding the non-functioning of Ceiling Fans in the class-rooms.

The said grievances were forwarded to the Office of the Principal by the Cell for its redressal. The Office of the Principal, after a detailed enquiry and inspection of the grievances made by the students, issued instructions to Asst. Prof. Dr. Anita Mahawadiwar, Shri. Ratnakar Kannake and Shri. Ganesh Shahane respectively to resolve these grievances with immediate effect and inform the Office of the

Principal upon redressal. Upon receipt of the instructions from the Office of the Principal, Asst. Prof. Dr. Anita Mahawadiwar, Shri. Ratnakar Kannake and Shri. Ganesh Shahane resolved the grievances of students and informed the Office of the Principal accordingly.

Action Taken Report in respect of Complaint No.1

As per the grievances of students, the Sanitary Napkin Vending Machine installed in the Girls' Common Room was repaired and was reinstalled for the use of girl students. Asst. Prof. Dr. Anita Mahawadiwar was given the responsibility to ensure its regular maintenance. The Grievances of students in respect of Grievance No.1 had been resolved within seven days.

Action Taken Report in respect of Complaint No.2

As per the grievances of students, the cleaning of all classrooms and other students' amnesties in the Institution was done promptly on regular basis. Shri. Ratnakar Kannake had been given the responsibility of ensuring the cleanliness of classrooms regularly. The Grievances of students in respect of Grievance No.2 had been resolved within a day.

Action Taken Report in respect of Complaint No.3

As per the grievances of students, the non-functional Ceiling Fans, which were damaged due to short circuit, in some of the classrooms were repaired. In some classrooms, new Ceiling Fans were installed. The Grievance of students in respect of Grievance No. 3 had been resolved within six days.

Upon receipt of the Communications from Asst. Prof. Dr. Anita Mahawadiwar, Shri. Ratnakar Kannake and Shri. Ganesh Shahane in respect of the redressal of students' grievances, the Member Secretary of "Students' Grievance and Redressal Cell" displayed the said 'Grievance Redressal Report' on "Students' Display Board" for the perusal of students. Thus, the 'Students' Grievance and Redressal Cell' of our Institution redressed the grievances of students as per our Academic Policies in the larger interests of the students within a short period of time.

Date: 29/04/2020

Asst. Prof. Dr. Anita Mahawadiwar
Member Secretary
Students' Grievance and Redressal Cell



Principat Bhiwapur Mahavidyalaya, Bhiwapur



Backward Class Youth Relief Committee's Bhiwapur Mahavidyalaya, Bhiwapur, Dist.- Nagpur Affiliated To R.T.M. Nagpur University, Nagpur

E-mail: bgm.college1990@gmail.com Website: https://www.bmb.ac.in

Tel: 07106-232349

ACTIVITY REPORT

2020-2021
Efforts made by the Grievance Redressal Cell to redress to grievances of students mainly the University's Examination related grievances.
The whole Academic Year
Students' Grievance and Redressal Cell
Bhiwapur Mahavidyalaya, Bhiwapur
students were not there.
All the students of the College
BHIWAPUR MAHAVIDYALAYA, BHIWAPUR, DIST NAGPUR STUDENTS' GRIEVANCE AND REDRESSAL CELL
REPORT
The Students' Grievance and Redressal Committee was established in Bhiwapur Mahavidyalaya, Bhiwapur for the Academic Session 2020-2021 under the aegis of IQAC. Considerable amount of efforts had been made to resolve the grievances of students. During the Academic Session 2020-2021, as the students did not come to College due to the outbreak of COVID-19 Pandemic and its Protocols, the Academic activities of the students were completed through Digital Platform. However, the Committee made efforts to solve the problems faced by the students during the University Level Examinations as well as the Institute Level Examinations. Our Institution has developed a transparent, time-bound and efficient mechanism to redress the Internal Examination related grievances of the students. The Examination Committee, which functions under the direct supervision of the Principal, governs all the Internal Examinations like
Unit Tests, Surprise Tests, Model Examinations, and University's Semester Examinations. Grievances regarding 'change of subjects', submission of examination forms and discrepancies found in the allotment of marks are resolved by the Administrative staff. When discrepancies are noticed or reported in the University's published T.R copies and Gazette of various results like 'change in name' or 'surname', and missing Internal/Practical marks, the Administrative staff, in

University Authorities and resolves the discrepancies.

The COVID-19 Pandemic period witnessed many discrepancies in the online mode of Internal Examinations and all these issues were redressed efficiently. Upon timely Redressal, the students were informed about the same through WhatsApp groups, over phone and also via emails. The Students' Counselling Centre arranged Online and Offline lectures of psychiatrists to support the students to get rid of their examination related fear psychosis. Anomalies like lack of Network coverage and glitches in the University's Examination Portal were reported to the University resulting in re-examinations and corrections in the TR copy and also in the University's Gazette of results. Internal and External Examiners are appointed by the University to ensure more transparency, efficacy and credibility in the Internal Examination system.

The issues of students like deficiencies in infrastructural facilities, shortfalls in sanitary facilities, issues pertaining to conveyance facilities to outstation students and other related issues are resolved as per the guideless of the Committee. The Administrative Staff, in consultations with the Principal of the College, made correspondences with the University Authorities and resolved the problems of students. Through this system, the problems of the students in the College were resolved.

Since the Academic, Co-curricular and Extra-curricular activities of the students were conducted mostly through Digital Platforms due to the outbreak of COVID-19 Pandemic and the subsequent Protocols and strict restrictions, other common issues and grievances of students pertaining to shortfalls in infrastructure facilities; Sanitary facilities and other issues of students were not there.

Grievance Redressal Mechanism established by Committee

First of all, instructions are issued by the Students' Grievance and Redressal Committee to the students. In this Notification, information is given to the students about how to report the grievances of the students to the authorities concerned. Information about the Complaint Box is also given in this Notification. As soon as the complaints of the students are received, the Committee discusses the complaints in its routine meeting and solutions are suggested for speedy Redressal. The findings and recommendations of the Committee are forwarded to the IQAC for further verifications and onward submission to the Office of the Principal for final Redressal. The Principal, in consultation with the Foundation Society and also after obtaining their consent, redresses the grievances of students as per the availability of resources.

Measures undertaken by the Committee for Redressal of Students'
Grievances

The following were the complaints received from the students and the particulars of the solutions made in respect of University

Examinations during the Academic Session 2020-2021



Complaint No.1. Though Mr. Avinash Pandurang Nandanwar, Ku. Pallavi Rangrao Bhoyar and Mr. Sandesh Someshwar Meshram (B. A. 1st Sem.) appeared in the University's Examinations, they were shown as absent in the T.R. Copy of the University.

Backward Class Youth Relief Committee's BHIWAPUR MAHAVIDYALAYA

Arts, Commerce & Science Faculties (Junior & Senior)
Bhiwapur, Distt.-Nagpur (M.S.) – 441201

Accredited with Grade B (CGPA-2.54) by NAAC, Bengaluru
Ph. No. 07106- 232349, Fax No. 07106-232064

Web Site: www.bgm.ac.in; Email: bmv_bhiwapur@yahoo.com

Dr. Jobi George M.A.(Eng.), M.Phil., Ph.D. Principal Hon, Smt. Sumanmala B. Mulak President, B.C.Y.R.C., B.M.C.T. Khamla, Nagpur

Hon. Shri. R. B. Mulak
M. Com., L.L.B.
Ex-Minister of State,
Finance & Planning,
Water Resources: Excise, Energy &
Parliamentary Affairs (M.S.).
Secretary,
B.C.Y.R.C., Nagpur.

Ref. No. : BMV/2021-22/6583

प्रति.

Date: /4 / 08/2021 College Code- 396

मा. संचालक, परीक्षा व मुल्यमापन मंडळ, राष्ट्रसंत तुकडोजी महाराज,

नागपूर विद्यापीठ, नागपूर

विषय:- बी.ए.- १ सेमिस्टर या शाखेतील विदयापीटाव्दारे घेण्यात आलेल्या हिवाळी-२०२० च्या परिक्षेमध्ये गैरहजर दाखवत असल्याबाबत,

मा महोदय,

उपरोक्त विषयान्वयं स्थिनय विनंती करण्यात येते की, आमच्या महाविदयालयातील बी.ए. १ संमिस्टर चे १. कु. पल्लवी रंगराव भोयर हया विदयार्थ्यांचे English, Marathi, Poltical Sci, History २. संदेश सोमेश्यर मेश्राम English, Sociology, Poltical Sci, History च ३. अविनाश पाइंग्रंग नंदनवार English, Economics हे पेपर यशस्थीरित्या Onilne सर्वामट झालेला आहे. परंतू ह्या विदयार्थ्यांच्या मार्कशिट मध्ये Absent लिहन आलेला आहे.

करिता आपणास विनंती करण्यात येते की, सदर विदयाध्यींचे Online सोडवलेल्या पेपरचे मार्क काढुन Absent आलेला रिझल्ट लावून देण्यात यावा.

हि विनंती,

सोवत- वी.ए. १ सेमिस्टरची मार्कशिट

NI 3124

Principal—
Shiwapur Mahavidyalaya
Shiwapur

Action taken by the College and University: As per the grievances of the students, the Administrative staff of the College, in consultation with the Principal, made correspondences with R. T. M. Nagpur University's Examination Department. The Record was verified by the University's Officers concerned and the problems were resolved. Students were informed by the College Authorities and they were handed over the corrected Mark sheets.



Students received Corrected Mark Sheets ******************* Rashtrasant Tukadoji Maharaj Nagpur University Established by Government Of Control Provinces & ducation (In-partment lay Notification No. 512 dated University governed by Maharashtra Public Lintersities Act, 2016: [Mah Act No VI of 2017] Sr. No. 222048 STATEMENT OF MARKS P/L- 1943/6 NT NO. EXT WARKS OBTAINED HARKS OFFICAL-TOT AND AT I LOCAT | Met | DA | DE | MOENT | Met | 1 19 | 11 | 045 071 061 010 050 040 271 DECEMENTS OLD : TO-Theory TI-Theory Internal Population Man-Hammal ROUSE SCHOOL SERVICES ABBREVIATORS "Nots(*) Pass by grace marks vide Ordiance No.3 of 2007." "Hote(*) Fast Chromoverion, Ra-Refusal, Tu-theory Internal, Pi-Practical University, Ti-Theory Internal, Pi-Practical University, Ti-Theory Internal, Pi-Practical Internal, Pi-Pra

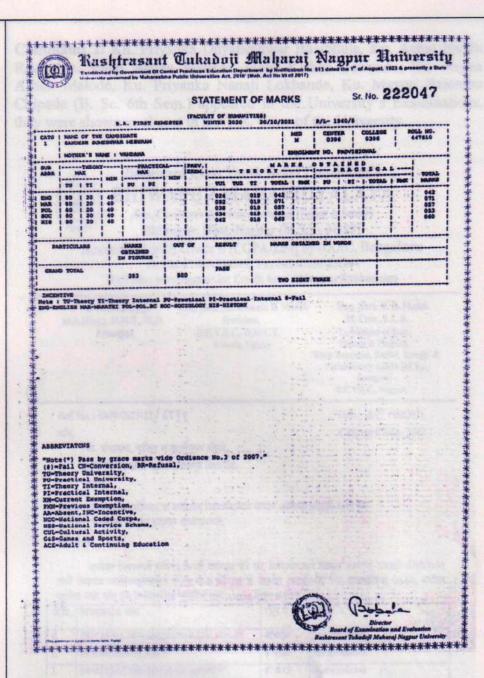
Mr. Avinash Pandurang Nandanwar (B. A. 1st Sem.)



						TATEMEN						22	2046
CATG				.A. PIRST SS	MESTER	WINTER 202	0 20	/10/202		9/L- 192			
1	PALL	ANI RA	MURAO	BHOTAR				- 1	HED	0296		EGE	647437 I
	*****			KALPANA				i		FT NO. 99		. '	
SUB ABBR	M	-THEOR	1	PRACTIC	AL PAC		-	HAR RY-		0 8 T A 1	MED	CAL-	
	ו זט	I TI	HIN	I PU PI	HIN	I TUL TU	******	*****	******	BO 1		******	I LATOR
ENG HAR ECO POL HIS	1 80	1 20 1 20 1 20 1 20 1 20	1 40 1 40 1 40 1 40 1 40			1 040 1 044 1 050 1 044 1 056	018 019 019 018 019	058 063 069 062 075					058 063 069 062 075
20	RTICUL	ARS	1	MARKS OSTAINED IM FIGURES	OUT OF	RESULT		HANKS	COTAIN	ED IN MON	IDS .		
CRAN	D TOTA	L	-		-	PASS						1	
			1	327	500	1	-	THE	OWE 23	BEVER		1	1
					State of the state	-							
2000	VIATO												
"Note (4)=2 TU=Th PU=PI TI=Th PI=PI XH=Cu PXM=F AA=Ab HCC=N HSS=N CUL=C	rail C secry sections sections reviousent, sation sation sultur	ass b N=Con Unive al Un Inter al In Exem us Ex INC=I al Ca al Se al Ac	rsity ivers nal, terna ption empti ncent ded C rvice tivit	1, , on, ive, osps, scheme, y, , ng Educatio		ce No.3 of	2007.*						

Ku. Pallavi Rangrao Bhoyar (B. A. 1st Sem.)





Mr. Sandesh Someshwar Meshram (B. A. 1st Sem.)



Complaint 2: Ku. Priyanka Dnyaneshwar Bhajbhuje, Ku. Achal Bandu Raut, Ku. Swati Natthu Mankar, Janak Kishor Gawande, Ku. Nayan Ashok Malode, Ku. Priyanka Nanaji Lokhande, Ku. Mayuri Rajendra Chipade (B. Sc. 6th Sem.) appeared in the University's Examinations, they were shown as absent in the T.R. Copy of the University.

Backward Class Youth Relief Committee's BHIWAPUR MAHAVIDYALAYA

Arts, Commerce & Science Faculties (Junior & Senior)

Bhiwapur, Distt.-Nagpur (M.S.) – 441201

Accredited with Grade B (CGPA-2.54) by NAAC, Bengaluru Ph. No. 07106-232349, Fax No. 07106-232064

Web Site: www.bgm.ac.in; Email: bmv_bhiwapur@yahoo.com

Dr. Jobi George M.A.(Eng.), M.Phil., Ph.D. Principal Hon, Smt, Sumanmala B, Mulak President, B.C.Y.R.C., B.M.C.T. Khamla, Nagpur

Hon, Shri, R. B. Mulak
M. Com., L.L.B.
Ex-Minister of State,
Finance & Planning,
Water Resources, Excise, Energy &
Parliamentary Affairs (M.S.).
Secretary,
B.C.Y.R.C., Nagpur,

Ref. No. : BMV/2021-22 / 6599

प्रति.

Date: 25 /08/2021 College Code-396

मा. संचालक, परीक्षा व मुल्यमापन मंडळ, राष्ट्रमंत तुकडोजी महाराज,नागपूर विद्यापीठ, नागपर

विषय:- यो.एस.सो-६ संम्पिस्टर या शाखेतील विदयापीडाव्यारे घेण्यात आलेल्या उन्हाळी-२०२१ च्या परिक्षेमध्ये गैरहजर दाखवत असल्यायावत,

मा, महोदय,

उपरोक्त विषयान्वयं सविनयं विनंतां करण्यातं येते की, विदयापीटाव्हारं घेण्यातं आलेल्या उजादी परिकार २०२१ मध्ये आमच्या महाविदयालयातील बी.एस.सी-६ सीमस्टर चे खालील विदयाच्यांचे पेपर यशस्यीरिया Online सर्यागट आलेला आहे. परंत हया विदयाच्यांच्या मार्कागट मध्ये Absent लिंहन आलेला आहे.

अ.क्र	विदयाध्योचे नाव	रोल नं.	विषय
1.	PRIYANKA DNYANESHWAR BHAJBHUJE	874820	Mathematics-II N. D
2.	ACHAL BANDU RAUT	874783	Mathematics-II
3.	SWATI NATTHU MANKAR 22/04/21	874845	Mathematics-II Page
4.	JANAK KISHOR GAWANDE	874564	Mathematics-II Pass
5.	NAYAN ASHOK MALODE	874869	Mathematics-II . 1.1.0
6.	PRIYANKA NANAJI LOKHANDE	874822	Mathematics-II 1410
7.	MAYURI RAJENDRA CHIPADE	874805	CHEMISTRY-I, II., ZOOLOGY-I, II., BOTANY-I, IL

र्कारता आपणास विनंती करण्यात येते की, सदर विदयार्थ्योचे Online सोडवलेल्या MATHEMATICS-II पेपर परत तपासून Absent आलेला रिझल्ट लावून देण्यात यावा.

हि चिनंती.

सोबत- १ विदयारबीचे आर्न

२. बी.एस.सी- ६ सेमिस्टरची मार्कशिट

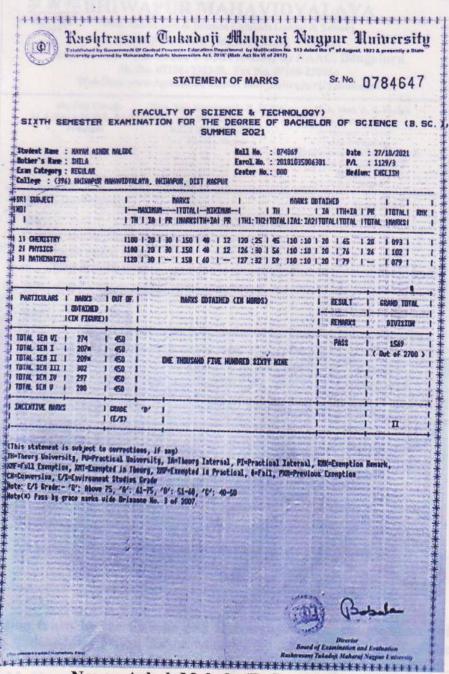
MUL ISPA

Principal

Shiwapur Mahavidvatava



Action taken by the College and University: As per the grievances of the student Miss Nayan Ashok Malode, the Administrative staff of the College, in consultation with the Principal, made correspondences with R. T. M. Nagpur University's Examination Department. The Record was verified by the University's Officers concerned and the problems were resolved. The student was informed by the College Authorities and she was handed over the corrected Mark sheet. The grievances of others were resolved in due course of time.





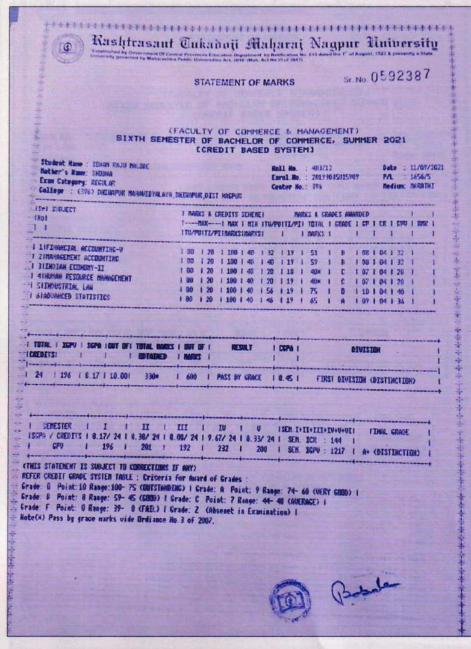


Complaint 3 - Ku. Sonam Raju Malode, Ku. Trupti Vilas Yeole, Buddhiman Devnath Ramteke, Ku. Payal Munna Shambharkar, Ku. Samiksha Ashok Wasnik (B. Com. 6th Sem.) appeared in the University's Examinations, but their results were shown as withheld.

Backward Class Youth Relief Committee's BHIWAPUR MAHAVIDYALAYA Arts, Commerce & Science Faculties (Junior & Senior) Bhiwapur, Distt.-Nagpur (M.S.) - 441201 Accredited with Grade B (CGPA-2.54) by NAAC, Bengaluru Ph. No. 07106-232349, Fax No. 07106-232064 Web Site: www.bgm.ac.in; Email; bmv_bhiwapur@yahoo.com Dr. Jobi George Hon. Smt. Sumanmala B. Mulak Hon. Shri. R. B. Mulak M.A.(Eng.), M.Phil., Ph.D. President, M. Com., L.L.B. Ex-Minister of State, B.C.Y.R.C., B.M.C.T. Principal Finance & Planning. Khamla, Nagpur . Water Resources, Excise, Energy & Parliamentary Affairs (M.S.). Secretary, B.C.Y.R.C., Nagpur. Ref. No.: BMV/2021-22/ Date: 31/08/2021 मा, संचालक (परिक्षा व मुल्यमापन विभाग)-राष्ट्रसंत तकडोजी महाराज. नागपुर विदयापीठ, नागपुर विषय:- बी.कॉम.-६ सेमिस्टर Withheld चा निकाल लावण्याबाबत. महोदय, उपरोक्त विषयान्वये सविनय विनंती करण्यात येते की, आमच्या महाविदयालयातील खालील विदयाध्योचे बी.कॉम.- ६ सेमिस्टर उन्हाळी-२०२१ चा निकाल Withheld मध्ये आहे. अ.फ. नाव बी.एस.सी- ६ संमिस्टर रोल नं. SONAM RAJU MALODE. Summer- 2021 403712 1. TRUPTI VILAS YEOLE Summer-2021 2. 403713 Summer- 2021 3. BUDDHIMAN DEVNATH RAMTEKE 403719 PAYAL MUNNA SHAMBHARKAR CONCOL. 4. Summer- 2021 403694 5. SAMIKSHA ASHOK WASNIK Summer- 2021 403706 तरी आपणास विनंती करण्यात येते की, वरिल विद्याध्यीचे निकाल लवकरात लवकर लावण्यात यावे.

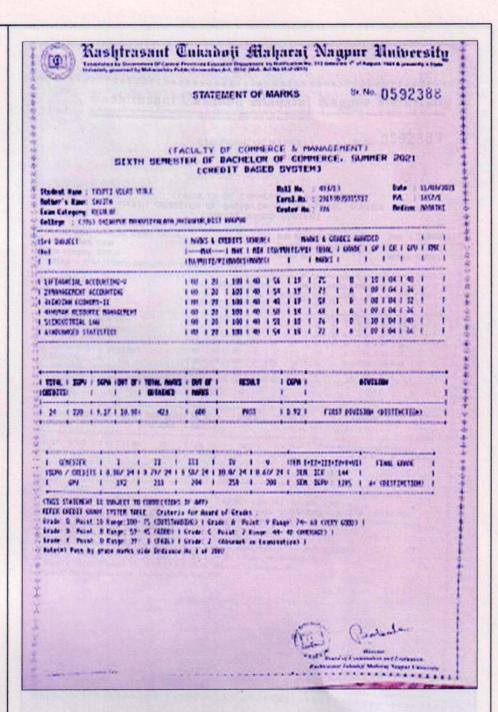


Action taken by the College and University: As per the grievances of the student Miss Nayan Ashok Malode, the Administrative staff of the College, in consultation with the Principal, made correspondences with R. T. M. Nagpur University's Examination Department. The Record was verified by the University's Officers concerned and the problems were resolved. The Problem regarding their withheld result was resolved by the University's concerned Office. The students were informed by the College Authorities and they were handed over the corrected Mark sheet. The grievance of one student was resolved later on.



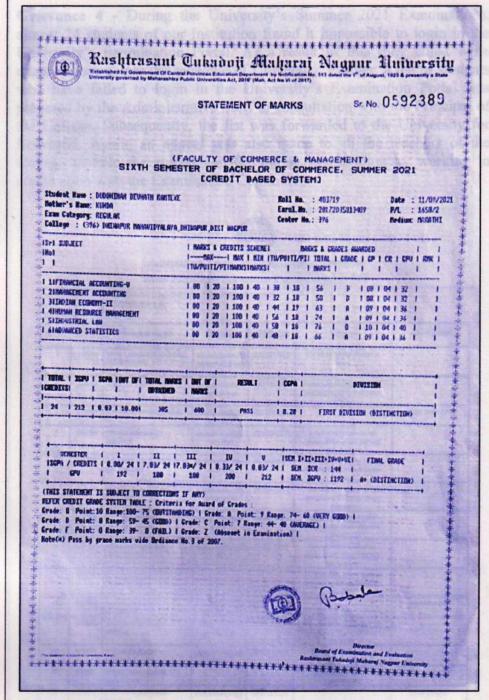
Ku. Sonam Raju Malode (B.Com. 6th Sem.)





Trupti Vilas Yeole (B. Com. 6th Sem.)





Buddhiman Deonath Ramteke (B.Com. 6th Sem.)



Grievance 4 - During the University's Summer 2021 Examinations, almost 24 students of our Institution found it impossible to login in the University's Examination Portal. As a result of this they failed write examinations as per the schedule of University. Further, a list of students who have failed to login in the University's Examination Portal was prepared by the Administrative Staff in consultation with the Principal of the College. Subsequently, the list was forwarded to the University for Redressal. Again,an appeal was also made to all the teachers of the College to help the students in the online examination by working in conjunction with the Examination Committee.

		Winter 2020	Online Examin	ation Studen	PUR UNIVERSITY It Grievance Form	
am Na	me : FIF	MAPLIR MAHAVIDYALAYA FTH SEMESTER BACHELOR (OLOGY (PAPER I)	F SCIENCE (B.SC.)			
r. No	Roll No	Student Name	Email Id	Mobile No	Reason	Any Reason
1	699989	TANVI BABAN SHAHARE	tanvishshare59@ gmeil.com	8308500636	Issue related to internet connectivity. (Poor internet connectivity)	
12	699927	ACHAL RAMALAL KAIKADI	kaikadischal12@	9067133757	Could not login	
1	706863	PRIYA VISHWANATH KINKAR	priyakinkar16@g mail.com	9552783406	Insufficient time for examination.	
*	705936	NEHA ASHOKRAO KARARE	gauraw121@gma il.com	9021123520	Issue related to internet connectivity. (Poor internet connectivity)	
5	705951	NITA SURESHRAO MARGHADE	gauraw121@gma ii.com	8605808778	tissue related to internet connectivity. (Poor internet connectivity)	
6	706880	SIMRAN PARVEEN ABOUL KALAM	sheikhsimran247 @gmail.com	9370470857	Automatically logout before completing 60 min of exam duration.	B. 49
	L			To the same	Carlos Paragraphic	

College n Exam Na Subject r	me : FI	IWAPUR MAHAVIDYALAYA FTH SEMESTER BACHELOR ÚDITING	OF COMMERCE (B.C	Com.)		
Sr. No	Roll No	Student Name	Email Id	Mobile No	Reason	Any Reason
1	601318	NEHA RAMESH BOKADE	tusharbokade@g mail.com	8412924084		- paper but skipped withou
2	599814	SAKSHI SUNIL SANKLA	sankla.sakshi123 @gmail.com	7841991731	Automatically logout before completing 60 min of exam duration.	
3	599439	RUPALI SANJAY PATIL	patifrupali2789@ gmail.com	8080855995	Automatically logout before completing 60 min of exam duration.	1
	595978	NIKHIL SHUDHODHAN MESHRAM	P. 1		Could not login.	
. 6	604183	AMOL WASUDEORAD HULKE		The state of	Examination not started in time.	
6	604805	DIPALI ASHOKRAD KARNAHKE	kamakhedip@gm all.com	8975172976	Could not login.	
***	001915	NICIMA SHRIRAMJI GIRHALE	nilimagirthale199 9@gmail.com	7666271282	Automatically logout before completing 60 min of exam duration.	1.7. 1.7.





RASHTRASANT TUKODOJI MAHARAJ NAGPUR UNIVERSITY

Winter 2020 Online Examination Student Grievance Form

College name: BHIWAPUR MAHAVIDYALAYA Exam Name : THIRD SEMESTER B.A.

Subject name : ENGLISH

Sr. No	Roll No	Student Name	Email Id	Mobile No	Reason	Any Reason
1	481099	SHITAL RAMESH SAYAM	shitalsayam0586 @gmail.com	8317236273	Issue related to internet connectivity. (Poor internet connectivity)	
2	481139	YUROJ KISHOR LINGAYAT	yurojiingayat@g mail.com	9309183750	Insufficient time for examination.	



RASHTRASANT TUKODOJI MAHARAJ NAGPUR UNIVERSITY Winter 2020 Online Examination Student Grievance Form

College name: BHIWAPUR MAHAVIDYALAYA

Exam Name: THIRD SEMESTER BACHELOR OF COMMERCE (B.Com.)

Sr. No	Roll No	Student Name	Email Id	Mobile No	Reason	Any Reason
1	578077	SAPANA DILIP MESHRAM	sapanameshram' 0586@gmail.com	8767055329	Examination not started in time.	
2	British Co.	BHUMITA GOVINDA CHANNE	bhumitagovindch anne11@gmail.c om	9823034623	Examination not started in time.	
3	578055	MAHESHMARI SHANKAR ZODE	maheshwarizode 29@gmail.com	9356230276	Issue related to internet connectivity. (Poor internet	



Official letter regarding examination login problem



RASHTRASANT TUKODOJI MAHARAJ NAGPUR UNIVERSITY

Winter 2020 Online Examination Student Grievance Form

College name: BHIWAPUR MAHAVIDYALAYA

Exam Name THIRD SEMESTER BACHELOR OF SCIENCE (B.SC.)

Subject name : ZOOLOGY (PAPER I)

Ju	Acres 1	No. of the last		THE STREET	STATE OF	Reason	Any Reason
Sr	No	Roll No	Student Name	Email Id	Mobile No	Reasur	
	1	674670	MRUNALI NARENDRANATH GUJAR	gmrunali@gmail .com	7666382257	examination.	
-	2	674710	PUJA CHANDRASHEKHAR SHAMBHARKAR	poojashambhark ar358@gmail.co	9623143780	Insufficient time for examination.	



RASHTRASANT TUKODOJI MAHARAJ NAGPUR UNIVERSITY

Winter 2020 Online Examination Student Grievance Form

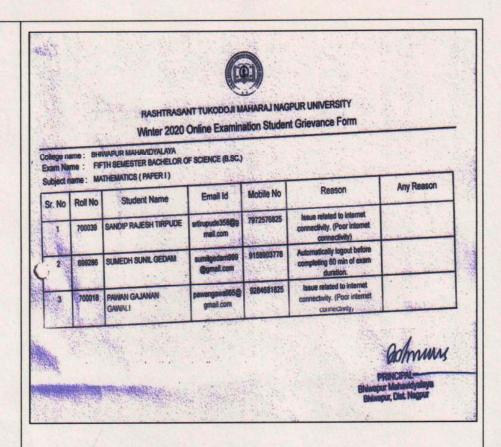
College name: BHIWAPUR MAHAVIDYALAYA

Exam Name: THIRD SEMESTER BACHELOR OF COMMERCE (B.Com.)

Subject name : MARATHI

Sr. No	Roll No	Student Name	Email ld	Mobile No	Reason	Any Reason	
1	578077	SAPANA DILIP MESHRAM	sapanameshram 0586@gmail.com		Examination not started in time.		





Official letter regarding examination login problem

Action taken by the University

The Administrative Staff, in consultation with the Principal of the College, made correspondences with the University Authorities and resolved the grievances of students. The students who did not get login facilities during the University's Summer 2021 Examinations, were allowed to write re-examinations. Upon our repeated correspondences, re-examination was conducted to redress the grievances of students by the Examination Department of R.T.M. Nagpur University, Nagpur.

Programme Outcomes

- The Students were made aware of the Grievance and Redressal Mechanism in our Institution.
- 2. Easy accesses to students were given in the Grievance and Redressal Cell to submit their grievances.
- 3. College students became aware of their educational problems.
- 4. The Cell made efforts to solve the problems of students.
- Timely Redressal of students' grievances made the students happy.

Mahavidias of the state of the

PRINCIPAL Bhiwapur Mahavidyalaya Bhiwapur, Dist. Nagpur



Backward Class Youth Relief Committee's Bhiwapur Mahavidyalaya, Bhiwapur, Dist.- Nagpur Affiliated To R.T.M. Nagpur University, Nagpur

E-mail: bgm.college1990@gmail.com Website: https://www.bmb.ac.in

Tel: 07106-232349

ACTIVITY REPORT

2020-2021
Efforts made by the Grievance Redressal Cell to redress to grievances of students mainly the University's Examination related grievances.
The whole Academic Year
Students' Grievance and Redressal Cell
Bhiwapur Mahavidyalaya, Bhiwapur
students were not there.
All the students of the College
BHIWAPUR MAHAVIDYALAYA, BHIWAPUR, DIST NAGPUR STUDENTS' GRIEVANCE AND REDRESSAL CELL
REPORT
The Students' Grievance and Redressal Committee was established in Bhiwapur Mahavidyalaya, Bhiwapur for the Academic Session 2020-2021 under the aegis of IQAC. Considerable amount of efforts had been made to resolve the grievances of students. During the Academic Session 2020-2021, as the students did not come to College due to the outbreak of COVID-19 Pandemic and its Protocols, the Academic activities of the students were completed through Digital Platform. However, the Committee made efforts to solve the problems faced by the students during the University Level Examinations as well as the Institute Level Examinations. Our Institution has developed a transparent, time-bound and efficient mechanism to redress the Internal Examination related grievances of the students. The Examination Committee, which functions under the direct supervision of the Principal, governs all the Internal Examinations like
Unit Tests, Surprise Tests, Model Examinations, and University's Semester Examinations. Grievances regarding 'change of subjects', submission of examination forms and discrepancies found in the allotment of marks are resolved by the Administrative staff. When discrepancies are noticed or reported in the University's published T.R copies and Gazette of various results like 'change in name' or 'surname', and missing Internal/Practical marks, the Administrative staff, in

University Authorities and resolves the discrepancies.

The COVID-19 Pandemic period witnessed many discrepancies in the online mode of Internal Examinations and all these issues were redressed efficiently. Upon timely Redressal, the students were informed about the same through WhatsApp groups, over phone and also via emails. The Students' Counselling Centre arranged Online and Offline lectures of psychiatrists to support the students to get rid of their examination related fear psychosis. Anomalies like lack of Network coverage and glitches in the University's Examination Portal were reported to the University resulting in re-examinations and corrections in the TR copy and also in the University's Gazette of results. Internal and External Examiners are appointed by the University to ensure more transparency, efficacy and credibility in the Internal Examination system.

The issues of students like deficiencies in infrastructural facilities, shortfalls in sanitary facilities, issues pertaining to conveyance facilities to outstation students and other related issues are resolved as per the guideless of the Committee. The Administrative Staff, in consultations with the Principal of the College, made correspondences with the University Authorities and resolved the problems of students. Through this system, the problems of the students in the College were resolved.

Since the Academic, Co-curricular and Extra-curricular activities of the students were conducted mostly through Digital Platforms due to the outbreak of COVID-19 Pandemic and the subsequent Protocols and strict restrictions, other common issues and grievances of students pertaining to shortfalls in infrastructure facilities; Sanitary facilities and other issues of students were not there.

Grievance Redressal Mechanism established by Committee

First of all, instructions are issued by the Students' Grievance and Redressal Committee to the students. In this Notification, information is given to the students about how to report the grievances of the students to the authorities concerned. Information about the Complaint Box is also given in this Notification. As soon as the complaints of the students are received, the Committee discusses the complaints in its routine meeting and solutions are suggested for speedy Redressal. The findings and recommendations of the Committee are forwarded to the IQAC for further verifications and onward submission to the Office of the Principal for final Redressal. The Principal, in consultation with the Foundation Society and also after obtaining their consent, redresses the grievances of students as per the availability of resources.

Measures undertaken by the Committee for Redressal of Students'
Grievances

The following were the complaints received from the students and the particulars of the solutions made in respect of University

Examinations during the Academic Session 2020-2021



Complaint No.1. Though Mr. Avinash Pandurang Nandanwar, Ku. Pallavi Rangrao Bhoyar and Mr. Sandesh Someshwar Meshram (B. A. 1st Sem.) appeared in the University's Examinations, they were shown as absent in the T.R. Copy of the University.

Backward Class Youth Relief Committee's BHIWAPUR MAHAVIDYALAYA

Arts, Commerce & Science Faculties (Junior & Senior)
Bhiwapur, Distt.-Nagpur (M.S.) – 441201

Accredited with Grade B (CGPA-2.54) by NAAC, Bengaluru
Ph. No. 07106- 232349, Fax No. 07106-232064

Web Site: www.bgm.ac.in; Email: bmv_bhiwapur@yahoo.com

Dr. Jobi George M.A.(Eng.), M.Phil., Ph.D. Principal Hon, Smt. Sumanmala B. Mulak President, B.C.Y.R.C., B.M.C.T. Khamla, Nagpur

Hon. Shri. R. B. Mulak
M. Com., L.L.B.
Ex-Minister of State,
Finance & Planning,
Water Resources: Excise, Energy &
Parliamentary Affairs (M.S.).
Secretary,
B.C.Y.R.C., Nagpur.

Ref. No. : BMV/2021-22/6583

प्रति.

Date: /4 / 08/2021 College Code- 396

मा. संचालक, परीक्षा व मुल्यमापन मंडळ, राष्ट्रसंत तुकडोजी महाराज,

नागपूर विद्यापीठ, नागपूर

विषय:- बी.ए.- १ सेमिस्टर या शाखेतील विदयापीटाव्दारे घेण्यात आलेल्या हिवाळी-२०२० च्या परिक्षेमध्ये गैरहजर दाखवत असल्याबाबत,

मा महोदय,

उपरोक्त विषयान्वयं स्थिनय विनंती करण्यात येते की, आमच्या महाविदयालयातील बी.ए. १ संमिस्टर चे १. कु. पल्लवी रंगराव भोयर हया विदयार्थ्यांचे English, Marathi, Poltical Sci, History २. संदेश सोमेश्यर मेश्राम English, Sociology, Poltical Sci, History च ३. अविनाश पाइंग्रंग नंदनवार English, Economics हे पेपर यशस्थीरित्या Onilne सर्वामट झालेला आहे. परंतू ह्या विदयार्थ्यांच्या मार्कशिट मध्ये Absent लिहन आलेला आहे.

करिता आपणास विनंती करण्यात येते की, सदर विदयाध्यींचे Online सोडवलेल्या पेपरचे मार्क काढुन Absent आलेला रिझल्ट लावून देण्यात यावा.

हि विनंती,

सोवत- वी.ए. १ सेमिस्टरची मार्कशिट

NI 3124

Principal—
Shiwapur Mahavidyalaya
Shiwapur

Action taken by the College and University: As per the grievances of the students, the Administrative staff of the College, in consultation with the Principal, made correspondences with R. T. M. Nagpur University's Examination Department. The Record was verified by the University's Officers concerned and the problems were resolved. Students were informed by the College Authorities and they were handed over the corrected Mark sheets.



Students received Corrected Mark Sheets ******************* Rashtrasant Tukadoji Maharaj Nagpur University Established by Government Of Control Provinces & ducation (In-partment lay Notification No. 512 dated University governed by Maharashtra Public Lintersities Act, 2016: [Mah Act No VI of 2017] Sr. No. 222048 STATEMENT OF MARKS P/L- 1943/6 NT NO. EXT WARKS OBTAINED HARKS OFFICAL-TOT AND AT I LOCAT | Met | DA | DE | MOENT | Met | 1 19 | 11 | 045 071 061 010 050 040 271 DECEMENTS OLD : TO-Theory TI-Theory Internal Population Man-Hammal ROUSE SCHOOL SERVICES ABBREVIATORS "Nots(*) Pass by grace marks vide Ordiance No.3 of 2007." "Hote(*) Fast Chromoverion, Ra-Refusal, Tu-theory Internal, Pi-Practical University, Ti-Theory Internal, Pi-Practical University, Ti-Theory Internal, Pi-Practical Internal, Pi-Pra

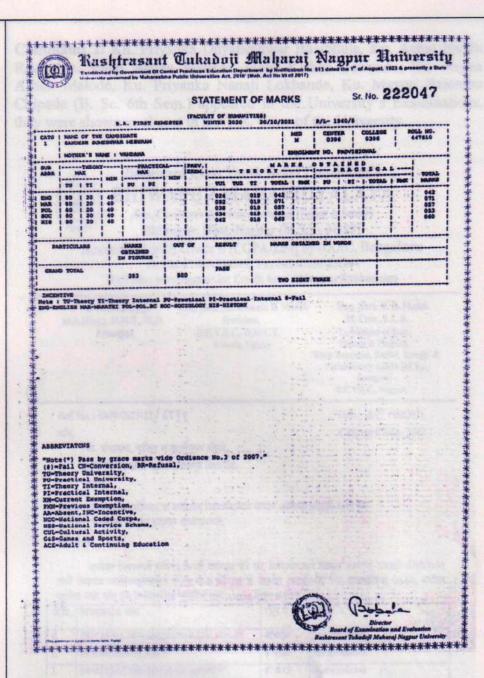
Mr. Avinash Pandurang Nandanwar (B. A. 1st Sem.)



						TATEMEN						22	2046
CATG				.A. PIRST SS	MESTER	WINTER 202	0 20	/10/202		9/L- 192			
1	PALL	ANI RA	MURAO	BHOTAR				- 1	HED	0296		EGE	647437 I
	*****			KALPANA				i		FT NO. 99		. '	
SUB ABBR	M	-THEOR	1	PRACTIC	AL PAC		-	HAR RY-		0 8 T A 1	MED	CAL-	
	ו זט	I TI	HIN	I PU PI	HIN	I TUL TU	******	*****	******	BO 1		******	I LATOR
ENG HAR ECO POL HIS	1 80	1 20 1 20 1 20 1 20 1 20	1 40 1 40 1 40 1 40 1 40			1 040 1 044 1 050 1 044 1 056	018 019 019 018 019	058 063 069 062 075					058 063 069 062 075
20	RTICUL	ARS	1	MARKS OSTAINED IM FIGURES	OUT OF	RESULT		HANKS	COTAIN	ED IN MON	IDS .		
CRAN	D TOTA	L	-		-	PASS						1	
			1	327	500	1	-	THE	OWE 23	BEVER		1	1
					State of the state	-							
2000	VIATO												
"Note (4)=2 TU=Th PU=PI TI=Th PI=PI XH=Cu PXM=F AA=Ab HCC=N HSS=N CUL=C	rail C secry sections sections reviousent, sation sation sultur	ass b N=Con Unive al Un Inter al In Exem us Ex INC=I al Ca al Se al Ac	rsity ivers nal, terna ption empti ncent ded C rvice tivit	1, , on, ive, osps, scheme, y, , ng Educatio		ce No.3 of	2007.*						

Ku. Pallavi Rangrao Bhoyar (B. A. 1st Sem.)





Mr. Sandesh Someshwar Meshram (B. A. 1st Sem.)



Complaint 2: Ku. Priyanka Dnyaneshwar Bhajbhuje, Ku. Achal Bandu Raut, Ku. Swati Natthu Mankar, Janak Kishor Gawande, Ku. Nayan Ashok Malode, Ku. Priyanka Nanaji Lokhande, Ku. Mayuri Rajendra Chipade (B. Sc. 6th Sem.) appeared in the University's Examinations, they were shown as absent in the T.R. Copy of the University.

Backward Class Youth Relief Committee's BHIWAPUR MAHAVIDYALAYA

Arts, Commerce & Science Faculties (Junior & Senior)

Bhiwapur, Distt.-Nagpur (M.S.) – 441201

Accredited with Grade B (CGPA-2.54) by NAAC, Bengaluru Ph. No. 07106-232349, Fax No. 07106-232064

Web Site: www.bgm.ac.in; Email: bmv_bhiwapur@yahoo.com

Dr. Jobi George M.A.(Eng.), M.Phil., Ph.D. Principal Hon, Smt, Sumanmala B, Mulak President, B.C.Y.R.C., B.M.C.T. Khamla, Nagpur

Hon, Shri, R. B. Mulak
M. Com., L.L.B.
Ex-Minister of State,
Finance & Planning,
Water Resources, Excise, Energy &
Parliamentary Affairs (M.S.).
Secretary,
B.C.Y.R.C., Nagpur,

Ref. No. : BMV/2021-22 / 6599

प्रति.

Date: 25 /08/2021 College Code-396

मा. संचालक, परीक्षा व मुल्यमापन मंडळ, राष्ट्रमंत तुकडोजी महाराज,नागपूर विद्यापीठ, नागपर

विषय:- यो.एस.सो-६ संम्पिस्टर या शाखेतील विदयापीडाव्यारे घेण्यात आलेल्या उन्हाळी-२०२१ च्या परिक्षेमध्ये गैरहजर दाखवत असल्यायावत,

मा, महोदय,

उपरोक्त विषयान्वयं सविनयं विनंतां करण्यातं येते की, विदयापीटाव्हारं घेण्यातं आलेल्या उजादी परिकार २०२१ मध्ये आमच्या महाविदयालयातील बी.एस.सी-६ सीमस्टर चे खालील विदयाच्यांचे पेपर यशस्यीरिया Online सर्यागट आलेला आहे. परंत हया विदयाच्यांच्या मार्कागट मध्ये Absent लिंहन आलेला आहे.

अ.क्र	विदयाध्योचे नाव	रोल नं.	विषय
1.	PRIYANKA DNYANESHWAR BHAJBHUJE	874820	Mathematics-II N. D
2.	ACHAL BANDU RAUT	874783	Mathematics-II
3.	SWATI NATTHU MANKAR 22/04/21	874845	Mathematics-II Page
4.	JANAK KISHOR GAWANDE	874564	Mathematics-II Pass
5.	NAYAN ASHOK MALODE	874869	Mathematics-II . 1.1.0
6.	PRIYANKA NANAJI LOKHANDE	874822	Mathematics-II 1410
7.	MAYURI RAJENDRA CHIPADE	874805	CHEMISTRY-I, II., ZOOLOGY-I, II., BOTANY-I, IL

र्कारता आपणास विनंती करण्यात येते की, सदर विदयार्थ्योचे Online सोडवलेल्या MATHEMATICS-II पेपर परत तपासून Absent आलेला रिझल्ट लावून देण्यात यावा.

हि चिनंती.

सोबत- १ विदयारबीचे आर्न

२. बी.एस.सी- ६ सेमिस्टरची मार्कशिट

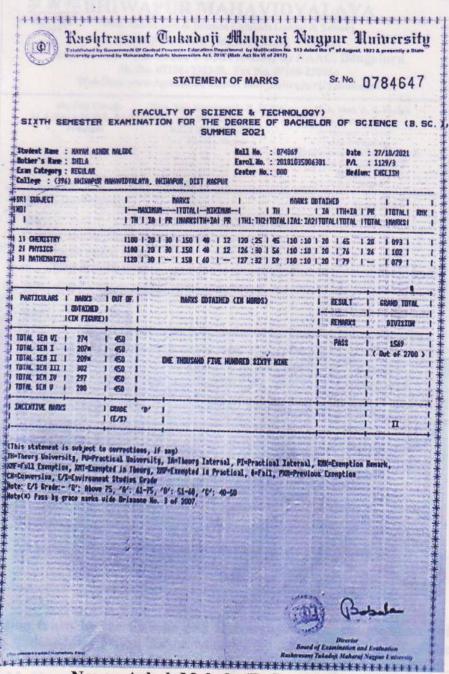
MUL ISPA

Principal

Shiwapur Mahavidvatava



Action taken by the College and University: As per the grievances of the student Miss Nayan Ashok Malode, the Administrative staff of the College, in consultation with the Principal, made correspondences with R. T. M. Nagpur University's Examination Department. The Record was verified by the University's Officers concerned and the problems were resolved. The student was informed by the College Authorities and she was handed over the corrected Mark sheet. The grievances of others were resolved in due course of time.





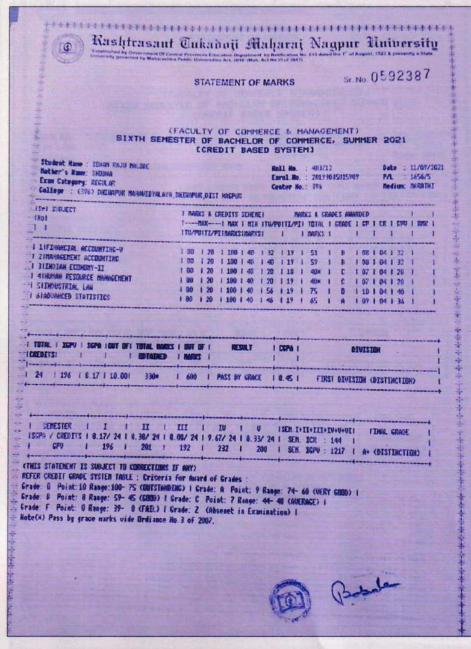


Complaint 3 - Ku. Sonam Raju Malode, Ku. Trupti Vilas Yeole, Buddhiman Devnath Ramteke, Ku. Payal Munna Shambharkar, Ku. Samiksha Ashok Wasnik (B. Com. 6th Sem.) appeared in the University's Examinations, but their results were shown as withheld.

Backward Class Youth Relief Committee's BHIWAPUR MAHAVIDYALAYA Arts, Commerce & Science Faculties (Junior & Senior) Bhiwapur, Distt.-Nagpur (M.S.) - 441201 Accredited with Grade B (CGPA-2.54) by NAAC, Bengaluru Ph. No. 07106-232349, Fax No. 07106-232064 Web Site: www.bgm.ac.in; Email; bmv_bhiwapur@yahoo.com Dr. Jobi George Hon. Smt. Sumanmala B. Mulak Hon. Shri. R. B. Mulak M.A.(Eng.), M.Phil., Ph.D. President, M. Com., L.L.B. Ex-Minister of State, B.C.Y.R.C., B.M.C.T. Principal Finance & Planning. Khamla, Nagpur . Water Resources, Excise, Energy & Parliamentary Affairs (M.S.). Secretary, B.C.Y.R.C., Nagpur. Ref. No.: BMV/2021-22/ Date: 31/08/2021 मा, संचालक (परिक्षा व मुल्यमापन विभाग)-राष्ट्रसंत तकडोजी महाराज. नागपुर विदयापीठ, नागपुर विषय:- बी.कॉम.-६ सेमिस्टर Withheld चा निकाल लावण्याबाबत. महोदय. उपरोक्त विषयान्वये सविनय विनंती करण्यात येते की, आमच्या महाविदयालयातील खालील विदयाध्योचे बी.कॉम.- ६ सेमिस्टर उन्हाळी-२०२१ चा निकाल Withheld मध्ये आहे. अ.फ. नाव बी.एस.सी- ६ संमिस्टर रोल नं. SONAM RAJU MALODE. Summer- 2021 403712 1. TRUPTI VILAS YEOLE Summer-2021 2. 403713 Summer- 2021 3. BUDDHIMAN DEVNATH RAMTEKE 403719 PAYAL MUNNA SHAMBHARKAR CONCOL. 4. Summer- 2021 403694 5. SAMIKSHA ASHOK WASNIK Summer- 2021 403706 तरी आपणास विनंती करण्यात येते की, वरिल विद्याध्यीचे निकाल लवकरात लवकर लावण्यात यावे.

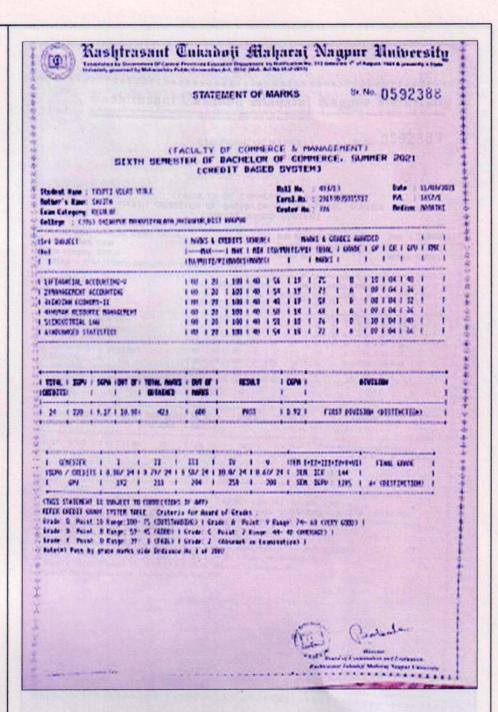


Action taken by the College and University: As per the grievances of the student Miss Nayan Ashok Malode, the Administrative staff of the College, in consultation with the Principal, made correspondences with R. T. M. Nagpur University's Examination Department. The Record was verified by the University's Officers concerned and the problems were resolved. The Problem regarding their withheld result was resolved by the University's concerned Office. The students were informed by the College Authorities and they were handed over the corrected Mark sheet. The grievance of one student was resolved later on.



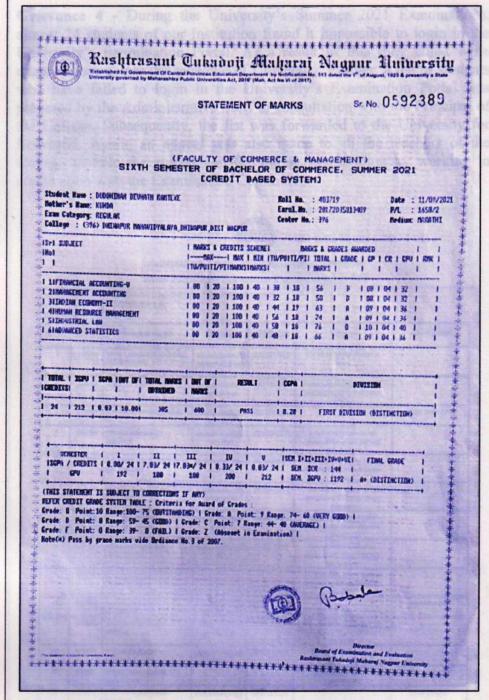
Ku. Sonam Raju Malode (B.Com. 6th Sem.)





Trupti Vilas Yeole (B. Com. 6th Sem.)





Buddhiman Deonath Ramteke (B.Com. 6th Sem.)



Grievance 4 - During the University's Summer 2021 Examinations, almost 24 students of our Institution found it impossible to login in the University's Examination Portal. As a result of this they failed write examinations as per the schedule of University. Further, a list of students who have failed to login in the University's Examination Portal was prepared by the Administrative Staff in consultation with the Principal of the College. Subsequently, the list was forwarded to the University for Redressal. Again, an appeal was also made to all the teachers of the College to help the students in the online examination by working in conjunction with the Examination Committee.



RASHTRASANT TUKODOJI MAHARAJ NAGPUR UNIVERSITY

Winter 2020 Online Examination Student Grievance Form

College name : LATE DR. HARIBHAU ADMANE ARTS & COMMERCE COLLEGE

Exam Name : FIFTH SEMESTER B.A.

Sr. No	Roll No	Student Name	Email Id	Mobile No	Reason	Any Reason
'	512244	DNYANESHWARI VITHOBA DHANURKAR	dnyaneshwandha nurkar16@gmail. com	9623619668	Examination not started in time.	
2	509407	VAIBHAV VIKAS PATIL	vaibhav12pati92 @gmail.com	7517363642	Automatically logout before completing 60 min of exam duration.	Name and
3.	519855	ANKITA MANIKRAO KALE	ankitakale55@g mail.com	9022358601		paper come back
•	512582	PRATIK BAPURAO BHOYAR	pratikbhoyar@g mail.com	8208253370	issue related to internet connectivity. (Poor internet connectivity)	
5	613360	HIMANSHU BOUDHPRIY JANBANDHU	hjanbandhu57@g mail.com	9370365977	Automatically logout before completing 60 min of exam duration.	
6	513826	APARNA GANGADHAR DHENGE	aparnadhenge@@ gmail.com	8999010454	Automatically logout before completing 60 min of exam- duration	OF REAL PROPERTY.
7	513630	AYUSHI BHAURAD BASESHANKAR	bayushi38@gmai Lcom	7498299075	Issue related to internet connectivity. (Poor internet connectivity)	
	513927	ABHISHEK RAJENDRA JAMBHULKAR	abhija005@gmail .com	7420879278	lease related to internet connectivity. (Poor internet connectivity)	
9	519291	AARTI MANOHAR CHURMURE	Name of	ALLENTA:	Automatically logout before completing 60 min of exam duration.	him
10		ANILAMBADAS DHOMANE	anidhomane5@g mail.com	7879128670		paper hanged
11	513849	JYOTEE BHAGWAN VARTHE	jyotiwarine2000 @gmail.com	7036086236	Automatically logout before completing 60 min of exam duration.	incipal o
12	518775	POQJA RAJENDRA GAWANDE	gauraw121@gma ii com	9356434609	Could not login.	uthorife
13	519331	SHITAL JANARDHAN GABHEKAR	students	The a	Insufficient time for examination.	Luptiest
14		SHILPA PALASRAMJI BHANGE	shipabhange@g mail.com	8637721225	e Canta Pasa	paper hanged



PRINCIPAL Bhivepur Mahavidyelan Bhivepur, Diet, Negpur

Official letter regarding examination login problem





RASHTRASANT TUKODOJI MAHARAJ NAGPUR UNIVERSITY Winter 2020 Online Examination Student Grievance Form

College name : PRIN. ARUNRAO KALODE MAHAVIDYALAYA

Exam Name : FIFTH SEMESTER BACHELOR OF COMMERCE (B.Com.)

Subject name: FINANCIAL ACCOUNTING-IV

Sr. N	10	Roll No	Student Name	Email Id	Mobile No	Reason	Any Reason
1		595623	SHITAL KISHOR PATIL	shitalpatil111299 @gmail.com	8412887634	Could not logirs.	
2		598676	PREETI NARENDRA PANIYA	paniyapreeti@gm ail.com	8975505138	Could not login.	
3		597571	NIKITA ASHOKRAO GOOBOLIKAR	Ngadbolikar123 @gmail.com	7420912671	Issue related to internet connectivity. (Poor internet connectivity)	izac.ia
4		598813	PIYUSH NARENDRA PANIYA	piyushpaniya26 @gmail.com	9112304539	Could not login.	
5		600686	DIVYA PREMLAL BARMAIYYA	divyabarmaiyya @gmail.com	9112767363	Issue related to internet connectivity, (Poor internet connectivity)	
6		599439	RUPALI SANJAY PATIL	patirupai2789@ gmail.com	8080855995	Automatically logout before completing 60 min of exam duration.	
7		600874	MONA RAJESH BADODIYA	monabadodiya@ gmail.com	9921150662	Issue related to internet connectivity, (Poor internet connectivity)	
8		605155	SHAGUFTA PARVEEN SHEIKH	gauraw121@gma il.com	8805166798	Showing error text in yellow background.	Total State of the
9		601318	NEHA RAMESH BOKADE	tusharbokade@g mail.com	8412924084		paper but skipped withou
10)	604833	SNEHAL KAILAS HOOD	snehalhood1999 @gmail.com	9356969296		arming 13 so did not subm





Official letter regarding examination login problem

Action taken by the University

The Administrative Staff, in consultation with the Principal of the College, made correspondences with the University Authorities and resolved the grievances of students. The students who did not get login facilities during the University's Summer 2021 Examinations, were allowed to write re-examinations. Upon our repeated correspondences, re-examination was conducted to redress the grievances of students by the Examination Department of R.T.M. Nagpur University, Nagpur.

Programme Outcomes

- 1. The Students were made aware of the Grievance and Redressal Mechanism in our Institution.
- 2. Easy accesses to students were given in the Grievance and Redressal Cell to submit their grievances.
- 3. College students became aware of their educational problems.
- 4. The Cell made efforts to solve the problems of students.
- 5. Timely Redressal of students' grievances made the students happy.



PRINCIPAL Bhiwapur Mahavidyalaya Bhiwapur