

Backward Class Youth Relief Committee's Bhiwapur Mahavidyalaya, Bhiwapur, Dist.- Nagpur Affiliated To R.T.M. Nagpur University, Nagpur

E-mail: bgm.college1990@gmail.com Website: https://www.bmb.ac.in

Tel: 07106-232349

ACTIVITY REPORT

Academic Session	2020-2021
Name of Activity	Efforts made by the Grievance Redressal Cell to redress to grievances of students mainly the University's Examination related grievances.
Date of Activity	The whole Academic Year
Organized By	Students' Grievance and Redressal Cell
Organizing Unit	Bhiwapur Mahavidyalaya, Bhiwapur
Number of	students were not there.
Students/Beneficiaries	All the students of the College
Brief Report	BHIWAPUR MAHAVIDYALAYA, BHIWAPUR, DIST NAGPUR STUDENTS' GRIEVANCE AND REDRESSAL CELL
	REPORT
Maha	The Students' Grievance and Redressal Committee was established in Bhiwapur Mahavidyalaya, Bhiwapur for the Academic Session 2020-2021 under the aegis of IQAC. Considerable amount of efforts had been made to resolve the grievances of students. During the Academic Session 2020-2021, as the students did not come to College due to the outbreak of COVID-19 Pandemic and its Protocols, the Academic activities of the students were completed through Digital Platform. However, the Committee made efforts to solve the problems faced by the students during the University Level Examinations as well as the Institute Level Examinations. Our Institution has developed a transparent, time-bound and efficient mechanism to redress the Internal Examination related grievances of the students. The Examination Committee, which functions under the direct supervision of the Principal, governs all the Internal Examinations like Unit Tests, Surprise Tests, Model Examinations, and University's Semester Examinations. Grievances regarding 'change of subjects', submission of examination forms and discrepancies found in the allotment of marks are resolved by the Administrative staff. When discrepancies are noticed or reported in the University's published T.R copies and Gazette of various results like 'change in name' or 'surname', and missing Internal/Practical marks, the Administrative staff, in

University Authorities and resolves the discrepancies.

The COVID-19 Pandemic period witnessed many discrepancies in the online mode of Internal Examinations and all these issues were redressed efficiently. Upon timely Redressal, the students were informed about the same through WhatsApp groups, over phone and also via emails. The Students' Counselling Centre arranged Online and Offline lectures of psychiatrists to support the students to get rid of their examination related fear psychosis. Anomalies like lack of Network coverage and glitches in the University's Examination Portal were reported to the University resulting in re-examinations and corrections in the TR copy and also in the University's Gazette of results. Internal and External Examiners are appointed by the University to ensure more transparency, efficacy and credibility in the Internal Examination system.

The issues of students like deficiencies in infrastructural facilities, shortfalls in sanitary facilities, issues pertaining to conveyance facilities to outstation students and other related issues are resolved as per the guideless of the Committee. The Administrative Staff, in consultations with the Principal of the College, made correspondences with the University Authorities and resolved the problems of students. Through this system, the problems of the students in the College were resolved.

Since the Academic, Co-curricular and Extra-curricular activities of the students were conducted mostly through Digital Platforms due to the outbreak of COVID-19 Pandemic and the subsequent Protocols and strict restrictions, other common issues and grievances of students pertaining to shortfalls in infrastructure facilities; Sanitary facilities and other issues of students were not there.

Grievance Redressal Mechanism established by Committee

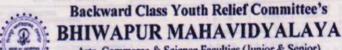
First of all, instructions are issued by the Students' Grievance and Redressal Committee to the students. In this Notification, information is given to the students about how to report the grievances of the students to the authorities concerned. Information about the Complaint Box is also given in this Notification. As soon as the complaints of the students are received, the Committee discusses the complaints in its routine meeting and solutions are suggested for speedy Redressal. The findings and recommendations of the Committee are forwarded to the IQAC for further verifications and onward submission to the Office of the Principal for final Redressal. The Principal, in consultation with the Foundation Society and also after obtaining their consent, redresses the grievances of students as per the availability of resources.

Measures undertaken by the Committee for Redressal of Students' Grievances

The following were the complaints received from the students and the particulars of the solutions made in respect of University Examinations during the Academic Session 2020-2021



Complaint No.1. Though Mr. Avinash Pandurang Nandanwar, Ku. Pallavi Rangrao Bhoyar and Mr. Sandesh Someshwar Meshram (B. A. 1st Sem.) appeared in the University's Examinations, they were shown as absent in the T.R. Copy of the University.



Arts, Commerce & Science Faculties (Junior & Senior)

Bhiwapur, Distt.-Nagpur (M.S.) – 441201

Accredited with Grade B (CGPA-2.54) by NAAC, Bengaluru Ph. No. 07106- 232349, Fax No. 07106-232064

Web Site: www.bgm.ac.in; Email: bmv_bhiwapur@yahoo.com

Dr. Jobi George M.A.(Eng.), M.Phil., Ph.D. Principal Hon, Smt. Sumanmala B, Mulak President, B,C,Y,R,C., B,M,C,T. Khamla, Nagpur

Hon. Shri. R. B. Mulak M. Com., L.L.B. Ex-Minister of State, Finance & Planning, Water Resources, Excise, Energy & Parliamentary Affairs (M.S.). Secretary, B.C.Y.R.C., Nagpur.

Ref. No. : BMV/2021-22/6583

प्रति.

Date: /4 / 08/2021 College Code- 396

मा. संचालक, परीक्षा व मुल्यमापन मंडळ, राष्ट्रसंत तुकडोजी महाराज, नागपुर विद्यापीठ, नागपुर

विषय:- बी.ए.- १ सेमिस्टर या शाखेतील विदयापीटाव्दारे घेण्यात आलेल्या हिवाळी-२०२० च्या परिक्षेमध्ये गैरहनर दाखवत असल्याबावत.

मा. महोदय,

उपरोक्त विषयान्वये स्विनय विनंती करण्यात येते की, आमच्या महाविदयालयातील बी.ए. १ संगिरटर चे १. कु. पल्लवी रंगराव भोयर हया विदयार्थ्यांचे English, Marathi, Poltical Sci, History २. संदेश सोमेश्वर मेश्राम English, Sociology, Poltical Sci, History व ३. अविनाश पाडुरंग नंदनवार English, Economics हे पेपर यशस्वीरित्या Online सर्वामट झालेला आहे, परंतृ हया विदयार्थ्यांच्या मार्कशिट मध्ये Absent लिहन आलेला आहे.

करिता आपणास विनंती करण्यात येते की, सदर विदयाध्यींचे Online सोडवलेल्या पेपरचे मार्क काढुन Absent आलेला रिझल्ट लावून देण्यात यावा.

W.

हि विनंती. सोवत- वी.ए. १ सेमिस्टरची मार्कशिट NH 38124 MASS OF THE DIRECTOR Principal—
Shiwapur Mahavidyalaya
Shiwapur

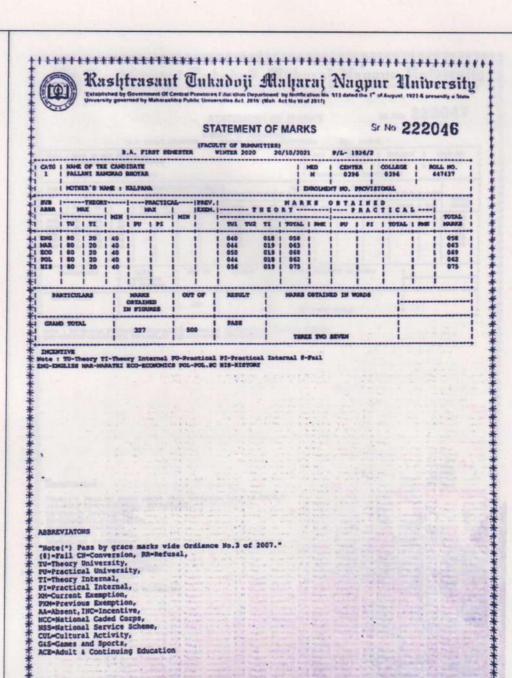
Action taken by the College and University: As per the grievances of the students, the Administrative staff of the College, in consultation with the Principal, made correspondences with R. T. M. Nagpur University's Examination Department. The Record was verified by the University's Officers concerned and the problems were resolved. Students were informed by the College Authorities and they were handed over the corrected Mark sheets.



Students received Corrected Mark Sheets Rashtrasant Tukadoji Maharaj Nagpur University Established by Government Of Central Provinces & duration Department by Notification No. 513 data University governed by Maharasitra Public Universities Act, 2016 (Mah. Act No VI of 2017) Sr. No. 222048 STATEMENT OF MARKS WINTER 2020 20/10/2021 P/L- 1943/4 HARKS OBTAINED TOT TOO OF | TOTAL | MAK | NO | PZ | TOTAL | MAK | 170 | 71 045 071 061 071 061 044 050 010 271 DECEMBIVE DOLE : NO-Theory VI-Theory Intern NO-ENGLISE HOR-HORATE! SCO-ECCHO "Mots(*) Pass by grace marks vide Ordiance No.3 of 2007." (*)-Pail CM-Conversion, RN-Refusal, TU-Theory University, PU-Practical University, TT-Theory Internal, PI-Practical Internal, ON-Current Exemption, POW-Previous Exemption, ROC-Marional Caded Corps, NSS-Marional Service Scheme, CUL-Cultural Activity, GGS-Cames and Sports, ACE-Adult & Continuing Education

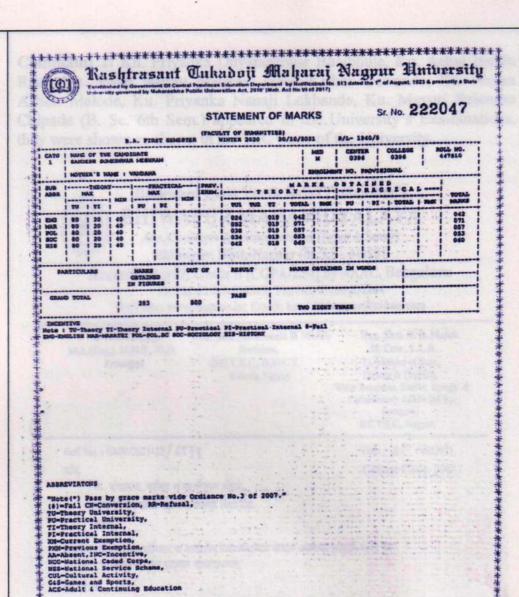
Mr. Avinash Pandurang Nandanwar (B. A. 1st Sem.)





Ku. Pallavi Rangrao Bhoyar (B. A. 1st Sem.)

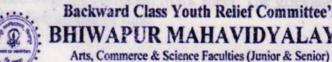




Mr. Sandesh Someshwar Meshram (B. A. 1st Sem.)



Complaint 2: Ku. Priyanka Dnyaneshwar Bhajbhuje, Ku. Achal Bandu Raut, Ku. Swati Natthu Mankar, Janak Kishor Gawande, Ku. Nayan Ashok Malode, Ku. Priyanka Nanaji Lokhande, Ku. Mayuri Rajendra Chipade (B. Sc. 6th Sem.) appeared in the University's Examinations. they were shown as absent in the T.R. Copy of the University.



Backward Class Youth Relief Committee's BHIWAPUR MAHAVIDYALAYA

Bhiwapur, Distt.-Nagpur (M.S.) - 441201 Accredited with Grade B (CGPA-2.54) by NAAC, Bengaluru

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Dr. Jobi George M.A.(Eng.), M.Phil., Ph.D. Principal

Hon, Smt, Sumanmala B. Mulak President, B.C.Y.R.C., B.M.C.T.

Khamla, Nagpur

Hon, Shri, R. B. Mulak M. Com., L.L.B. Ex-Minister of State. Finance & Planning. Water Resources, Excise, Energy & Parliamentary Affairs (M.S.). Secretary,

> Date: 25 /08/2021 College Code-396

B.C.Y.R.C., Nagpur. Ref. No. : BMV/2021-22 / 6599

मा. संचालक, परीक्षा व मुल्पमापन मंडळ, राष्ट्रसंत तुकडोजी महाराज,नागपुर विद्यापीठ,

विषय:- बी.एस.सी-६ सेमिस्टर या शाखेतील विदयापीदाव्यारे घेण्यात आलेल्या उन्हाळी-२०२१ च्या परिक्षेमध्ये गैरहजर दाखवत असल्याबावत.

मा, महादय,

उपरोक्त क्षियान्त्रये सिवनय विनंती करण्यात येते की, विदयापीटाब्दारे घेण्यात आलेल्या उन्हान्टी परिकार २०२१ मध्ये आमच्या महाविदयालयातील बो.एस.सो-६ सेमिस्टर चे खालील विदयाच्योचे पेपर यशस्वीरिस्या Online सर्वागट झालेला आहे. परंतु हया विदयाच्यांच्या मार्काशट मध्ये Absent लिहन आलेला आहे.

अ.क्र	विदयाध्यीचे नाव	रोल नं.	विषय
1.	PRIYANKA DNYANESHWAR BHAJBHUJE	874820	Mathematics-II N.D
2.	ACHAL BANDU RAUT	874783	Mathematics-II
3.	SWATI NATTHU MANKAR 22/04/21	874845	Mathematics-II Page
4.	JANAK KISHOR GAWANDE	874564	Mathematics-II Pass
5.	NAYAN ASHOK MALODE	874869	Mathematics-II . 1.1.0
6.	PRIYANKA NANAJI LOKHANDE	874822	Mathematics-II 1410
7.	MAYURI RAJENDRA CHIPADE	874805	CHEMISTRY-I, II., ZOOLOGY-I, II., BOTANY-I, IL

करिता आपणास विनंतो करण्यात येते की, सदर विदयाध्योदे Online सोडवलेल्या MATHEMATICS-II पेपर परत तपासून Absent आलेला रिझल्ट लादून देण्यात यावा,

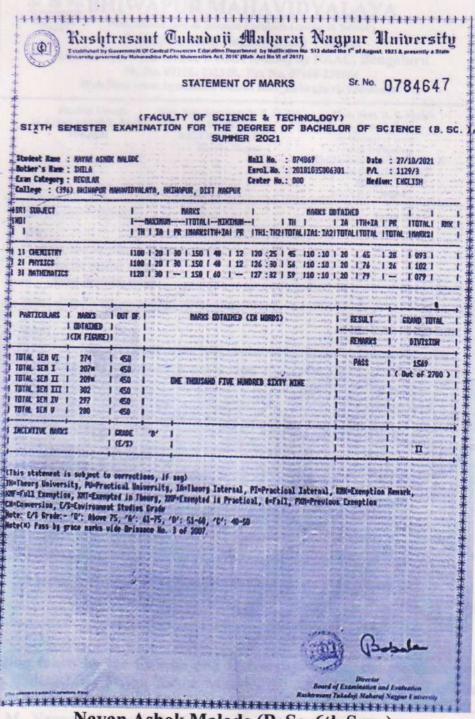
हि चिनंती.

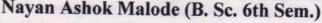
सोबत- १ विदयास्यांचे आर्न २. बी.एस.सी- ६ सेमिस्टरची मार्कशिट

3hiwapur Mahavidyataya



Action taken by the College and University: As per the grievances of the student Miss Nayan Ashok Malode, the Administrative staff of the College, in consultation with the Principal, made correspondences with R. T. M. Nagpur University's Examination Department. The Record was verified by the University's Officers concerned and the problems were resolved. The student was informed by the College Authorities and she was handed over the corrected Mark sheet. The grievances of others were resolved in due course of time.







Complaint 3 - Ku. Sonam Raju Malode, Ku. Trupti Vilas Yeole, Buddhiman Devnath Ramteke, Ku. Payal Munna Shambharkar, Ku. Samiksha Ashok Wasnik (B. Com. 6th Sem.) appeared in the University's Examinations, but their results were shown as withheld.

Backward Class Youth Relief Committee's BHIWAPUR MAHAVIDYALAYA

Arts, Commerce & Science Faculties (Junior & Senior) Bhiwapur, Distt.-Nagpur (M.S.) - 441201

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Hon, Smt. Sumanmala B. Mulak President, B.C.Y.R.C., B.M.C.T.

M. Com., L.L.B. Ex-Minister of State, . . . Khamla, Nagpur Finance & Planning, Water Resources, Excise, Energy & Parliamentary Affairs (M.S.). Secretary, B.C.Y.R.C., Nagpur.

Hon. Shri. R. B. Mulak

Date: 31/08/2021

Ref. No.: BMV/2021-22/

प्रति,

मा. संचालक (परिक्षा व मुल्यमापन विभाग)-राष्ट्रसंत तकडोजी महाराज. नागपुर विदयापीठ, नागपुर

विषय:- बी.कॉम.-६ सेमिस्टर Withheld चा निकाल लावण्याबाबत.

महोदय,

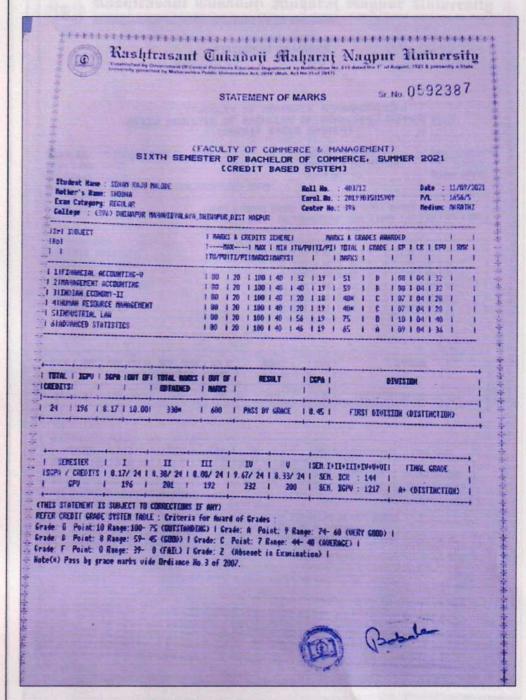
उपरोक्त विपयान्वये सविनय विनंती करण्यात येते की, आमच्या महाविदयालयातील खालील विदयाध्योचे बी.कॉम.- ६ सेमिस्टर उन्हाळी-२०२१ चा निकाल Withheld मध्ये आहे.

अ.फ्र.	मार्च १०० ५० ५० ५० ५० ५० ५०	परिका	बी.एस.सी- ६ संमिस्टर रोल नं.
1.	SONAM RAJU MALODE	Summer- 2021	403712
2.	TRUPTI VILAS YEOLE	Summer-2021	403713
3.	BUDDHIMAN DEVNATH RAMTEKE	Summer- 2021	403719
1.	PAYAL MUNNA SHAMBHARKAR COME CL.	Summer- 2021	403694
5.	SAMIKSHA ASHOK WASNIK	Summer- 2021	403706

तरी आपणास विनंती करण्यात येते की, वरिल विद्याध्यीचे निकाल लवकरात लवकर लावण्यात यावे.

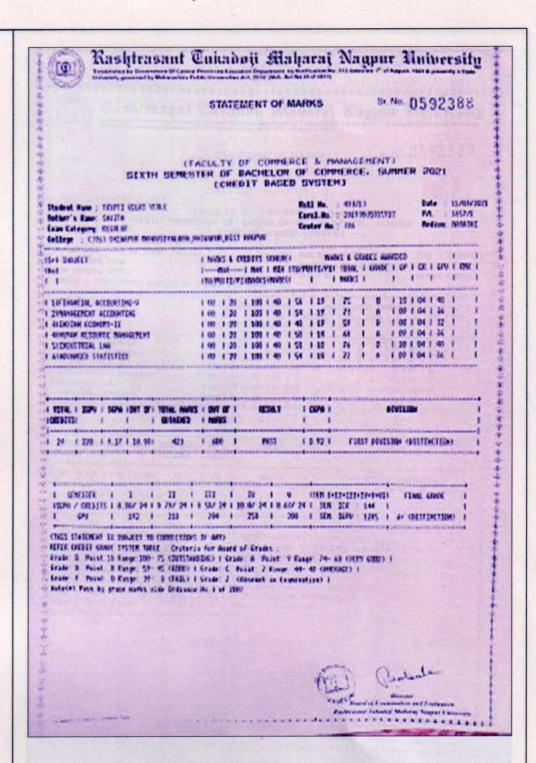
Action taken by the College and University: As per the grievances of the student Miss Nayan Ashok Malode, the Administrative staff of the College, in consultation with the Principal, made correspondences with R. T. M. Nagpur University's Examination Department. The Record was verified by the University's Officers concerned and the problems were resolved. The Problem regarding their withheld result was resolved by the University's concerned Office. The students were informed by the College Authorities and they were handed over the corrected Mark sheet. The grievance of one student was resolved later on.





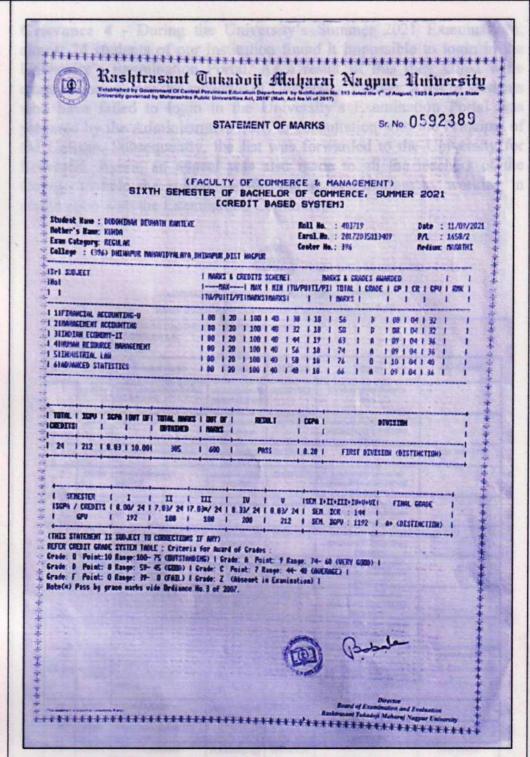
Ku. Sonam Raju Malode (B.Com. 6th Sem.)





Trupti Vilas Yeole (B. Com. 6th Sem.)





Buddhiman Deonath Ramteke (B.Com. 6th Sem.)



Grievance 4 - During the University's Summer 2021 Examinations, almost 24 students of our Institution found it impossible to login in the University's Examination Portal. As a result of this they failed write examinations as per the schedule of University. Further, a list of students who have failed to login in the University's Examination Portal was prepared by the Administrative Staff in consultation with the Principal of the College. Subsequently, the list was forwarded to the University for Redressal. Again,an appeal was also made to all the teachers of the College to help the students in the online examination by working in conjunction with the Examination Committee.

		Winter 2020	Online Examin	AHARAJ NAG ation Studen	PUR UNIVERSITY It Grievance Form	
lege na am Nar biect ni	ne : FIF	WAPUR MAHAVIDYALAYA TH SEMESTER BACHELOR C OLOGY (PAPER I)	OF SCIENCE (B.SC.)			
, No	Roll No	Student Name	Email Id	Mobile No	Reason	Any Reason
1	699989	TANVI BABAN SHAHARE	tanvishshare59@ gmail.com	8308500636	Issue retated to internet connectivity. (Poor internet connectivity)	
2	699927	ACHAL RAMALAL KAIKADI	kaikadiachal12@	9067133757	Could not login	
3	706863	PRIYA VISHWANATH	priyakinkar16@g mail.com	9552783406	Insufficient time for examination.	
·	705938	KINKAR NEHA ASHOKRAO KARARE	gauraw121@gma ILcom	9021123520	Issue related to internet connectivity. (Poor internet connectivity)	
5	705951	NITA SURESHRAO MARGHADE	gauraw121@gma il.com	8605808778	tissue related to internet connectivity. (Poor internet connectivity)	
6	706880	SIMRAN PARVEEN ABDUL KALAM	sheikhsimran247 @gmail.com	9370470857	Autometically logout before completing 60 min of exam duration.	A Section
100	1	de de la constant			Color Service	

	1	2	自分	M
3	1	F	5	
OD	OJ	IM	AH	AR

RASHTRASANT TUKODOJI MAHARAJ NAGPUR UNIVERSITY Winter 2020 Online Examination Student Grievance Form

College name: BHIWAPUR MAHAVIDYALAYA
Exam Name: FIFTH SEMESTER BACHELOR OF COMMERCE (B.Com

Sr. No	Roll No	Student Name	Email Id	Mobile No	Reason	Any Reason
	601318	NEHA RAMESH BOKADE	tusharbokade@g mail.com	8412924084		- paper but skipped withou
2	599814	SAKSHI SUNIL SANKLA	sankle.sekshi123 @gmail.com	7841991731	Automatically logout before completing 60 min of exam duration.	
3	599439	RUPALI SANJAY PATIL	patifrupali2789@ gmail.com	8080855995	Automatically logout before completing 60 min of exam duration.	
	595978	NIKHIL SHUDHODHAN MESHRAM	· Parking		Could not login.	
5	604183	AMOL WASUDEORAO HULKE			Examination not started in time.	
6	604805	DIPALI ASHOKRAO KARNAHKE	kamakhedip@gm ail.com	8975172976	Could not login.	
	001915	NICINA SHRIRAMA GIRHALE	nilimagirthale199 9@gmail.com	7666271282	Automotically logout before completing 60 min of exam duration.	11. 3. 7.



Only Principal Bhwapur Mahavidjalaya Bhwapur, Dist. Nagpur



RASHTRASANT TUKODOJI MAHARAJ NAGPUR UNIVERSITY

Winter 2020 Online Examination Student Grievance Form

College name: BHIWAPUR MAHAVIDYALAYA Exam Name : THIRD SEMESTER B.A.

Subject name : ENGLISH

Sr. No	Roll No	Student Name	Email Id	Mobile No	Reason	Any Reason
1	481099	SHITAL RAMESH SAYAM	shitalsayam0586 @gmail.com	8317236273	Issue related to internet connectivity. (Poor internet connectivity)	
2	481139	YUROJ KISHOR LINGAYAT	yurojiingayat@g mail.com	9309183750	Insufficient time for examination.	



RASHTRASANT TUKODOJI MAHARAJ NAGPUR UNIVERSITY Winter 2020 Online Examination Student Grievance Form

College name: BHIWAPUR MAHAVIDYALAYA

Exam Name: THIRD SEMESTER BACHELOR OF COMMERCE (B.Com.)

	onio. m	100				
Sr. No	Roll No	Student Name	Email Id	Mobile No	Reason	Any Reason
1	578077	SAPANA DILIP MESHRAM	sapanameshram* 0586@gmail.com	8767055329	Examination not started in time.	
2	578046	BHUMITA GOVINDA CHANNE	bhumitagovindch anne11@gmail.c om	9823034623	Examination not started in time.	
3	578055	MAHESHWARI SHANKAR ZODE	maheshwarizode 29@gmail.com	9356230276	Issue related to internet connectivity. (Poor internet	



Official letter regarding examination login problem



RASHTRASANT TUKODOJI MAHARAJ NAGPUR UNIVERSITY

Winter 2020 Online Examination Student Grievance Form

College name: BHIWAPUR MAHAVIDYALAYA

Exam Name THIRD SEMESTER BACHELOR OF SCIENCE (B.SC.)

Subject name : ZOOLOGY (PAPER I)

C: No	Roll No	Student Name	Email Id	Mobile No	Reason	Any Reason
5r. NO	R74670	MRUNALI	gmrunali0@gmail	7666382257	Insufficient time for examination.	
•		NARENDRANATH GUJAR PUJA CHANDRASHEKHAR	.com poojashambhark	9623143780	Insufficient time for	
2	674710	PUJA CHANDRASHERMAN SHAMBHARKAR	ar358@gmail.co	Section of the last	examination.	



RASHTRASANT TUKODOJI MAHARAJ NAGPUR UNIVERSITY

Winter 2020 Online Examination Student Grievance Form

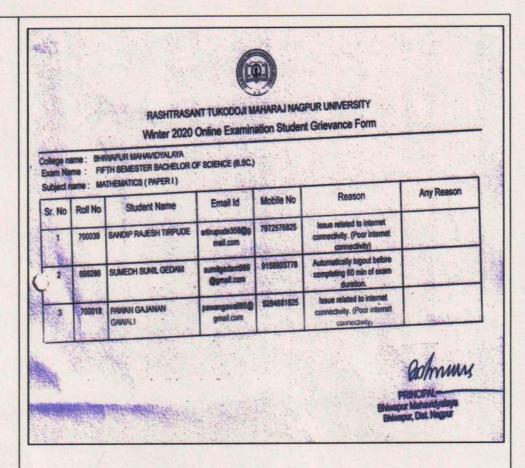
College name: BHIWAPUR MAHAVIDYALAYA

Exam Name: THIRD SEMESTER BACHELOR OF COMMERCE (B.Com.)

Subject name : MARATHI

Sr. No	Roll No	Student Name	Email Id	Mobile No	Reason	Any Reason
1	578077	SAPANA DILIP MESHRAM	sapanameshram 0586@omail.com		Examination not started in time.	





Official letter regarding examination login problem

Action taken by the University

The Administrative Staff, in consultation with the Principal of the College, made correspondences with the University Authorities and resolved the grievances of students. The students who did not get login facilities during the University's Summer 2021 Examinations, were allowed to write re-examinations. Upon our repeated correspondences, re-examination was conducted to redress the grievances of students by the Examination Department of R.T.M. Nagpur University, Nagpur.

Programme Outcomes

- The Students were made aware of the Grievance and Redressal Mechanism in our Institution.
- 2. Easy accesses to students were given in the Grievance and Redressal Cell to submit their grievances.
- 3. College students became aware of their educational problems.
- 4. The Cell made efforts to solve the problems of students.
- 5. Timely Redressal of students' grievances made the students happy.

Mahavidyak ya kanana ka

PRINCIPAL
Bhiwapur Mahavidyalaya
Bhiwapur, Dist. Nagpur